

MEMORANDUM- M24-062

TO: Recreation & Facilities Committee
FROM: Craig Talsma, Executive Director
Karrie Miletic, Director of Recreation
RE: Recreation Board Report
DATE: July 12, 2024

Motion:

Recommend to the full board to include the Recreation Board Report in the Executive Director's Report.

Recreation Division



Summer kicks off our many community partnership events:

- Our Mobile Outreach Program (MORE) is underway. We started with a visit to Steeple Hill apartments on June 27. The Schaumburg Library partners with us as well on these events.
- We continue to partner with the Police Department with Freezie Pop Fridays at Seascap and South Ridge throughout the summer. We bring the M.O.R. E. vehicle along for these events.
- Staff members rotate to help introduce the performing band at the Summer Sounds on the Greens concerts on Thursdays throughout the summer.



General Programs

Theater:

HOTT Theatre's youth performance was June 25 at Prairie Center for the Arts with a packed theater. Many patrons enjoyed the free outdoor show at the Village Green on June 26 . The fall HOTT Theatre performance will be Oliver and Frozen Jr. in late fall. They are also working on a Cabaret performance.

General Programs:

Program	Spring 2023	Spring 2024
Shotokan Karate	128	134
Tae Kwon Do	48	36
Sports Kids	New	41
Gymnastics	167	123

Dance:Things that happened in June:

1. 42 private lessons
2. Company Auditions were on 6/29 – 57 people attended
3. 1 dance camp ran 6/10-6/14

Things that will be happening in July:

1. 4th of July Parade
2. More private lessons
3. 3 more dance camps
4. Dance floors will be redone
5. National competition on July 29 for 5 dances (6 dancers)

Summer Dance Numbers:

Style	Summer 2023 Classes offered	Summer 2023 numbers	Summer 2024 Classes running	Number enrolled as of 7/1/2024
Ballet	3	42	4	50
Ballet/Tap	4	34	4	19
Ballet/Jazz	2	10	2	11
Jazz/Hip Hop	2	15	3	22
Tap	2	14	2	22
Specialty	7	88	6	77
Total	20	203	21	201

June Baton Numbers:

Style	June 2023 Classes	June 2023 Numbers	June 2024 classes offered	Spring enrolled as of 7/1/2024
Performance baton	2	12	2	13
Baton	7	23	7	19
Total	9	35	9	36

Special Events:

- The Park District staff assisted at the Fourth Fest in the Kid Zone both days and our M.O.RE. van and Park Board Commissioners walked/rode in the parade. We even had a special appearance made by Scooby-Doo.
- Un Plug and Play Day is our next large event on July 15, Ben and the Tatar Tots and the Bubble Guy will be there for entertainment. We have many other activities planned as well. The Fire Dept, Palatine Library and Village will all be attending plus our challenge Obstacle Course.

Summer Family Funday Concert Series (June 7-August 23)

Date	Vendor	Location
6/7	Todd Downing	Vogelei
6/10	Nanny Nikki	Seascape
6/21	Super Stolie	Vogelei
7/12	Ben and the Tater tots	Vogelei
7/13	Jeanie B	South Ridge
7/26	Miss Jamie	Vogelei
8/9	Scribble Monster	Vogelei
8/23	Istvan & the Bird	Vogelei



Early Childhood

Preschool

2023-24 WRC		2023-24 TC	
Threeschool	Cancelled	Threeschool	7
2's playschool	11	2's playschool	Cancelled
3's & 4's	32	3's & 4's	77
Total	43	Total	84

2024-25 WRC (to date)		2024-25 TC (to date)	
Threeschool	3	Threeschool	6 (full)
2's Playschool	5	2's Playschool	4
3's & 4's	31	3's & 4's	68
Total	39	Total	78

LSC:

2023	2024
51 (3 rooms)	52 (3 rooms)

5 Days: 42 3 Days: 6 2 Days: 4

Summer camp programming for LSC started on June 3. Children go to Fabbrini Park on Mondays, water play day with sprinklers on Tuesdays, and South Ridge Park on Fridays.

Rock'n'Kids: ___ Kid Rock: 10 ___ Tot Rock: 5

Summer Camp:

Camp	Sess 3 2023	Sess 3 2024	Sess 4 2023	Sess 4 2024
Pre Camp 5 day TC	10	8	5	4
Pre Camp 2 day TC	7	7	4	5
Pre Camp 2 day WRC	8	9	10	11
KinderCamp TC	10	12	9	10
KinderCamp WRC	11	7	5	6
Ready For Kinder	9	7	6	6
Jr Leaders	4	4	2	2



June 50+ Events:	Date:	Attended:
How to be a Better Pickleball Partner Clinic	6/1	21
Seniors Out Socializing	6/5	9
Pub Trivia	6/12	30
Fitzgerald's Fish Boil	6/13	14
Movie and Munchies @ TC	6/17	3
Seniors out Socializing- Honey Berry	6/21	14
Lunch & Learn- Lifeway Mobility	6/26	9
Birthday Lunch	6/28	18

July 50+ Events	Date	Enrolled
Seniors Out Socializing Early Bird Riccardo's	7/10	9
Pub Trivia	7/17	7
Spotlight on London Trip info meeting	7/18	5
Seniors out Socializing- The Local Kitchen and Tap	7/19	7
Lunch and Learn Ascension	7/23	12
Metropolis Million Dollar Quartet with Lunch	7/25	14
Birthday Lunch	7/26	4

Group Exercise Enrollments for 50+

Class	Spring 2023	Summer 2023	Summer 2024 (as of 7/8)
50+ Basic Exercise	52	65	27
Tai Chi (Daytime)	10	10	3
Line Dancing	15	29	19
Gentle Yoga	10	15	6



School Age - STAR and Day Camps

STAR Enrollment 24/25

- To date, 318 enrollments across all STAR Before and After School Locations (enrollments ongoing)

	3 days before	3 days after	5 days before	5 days after	Total enrolled 24/25	Waitlist	<i>Total enrolled last year 23/24</i>
Armstrong	2	4	11	13	30	0	51
Fairview	3	11	10	11	35	0	52
Lakeview	0	3	8	16	27	0	56
MacArthur	1	9	33	44	87	0	86
Muir	0	3	7	8	18	0	43
Lincoln Prairie	3	7	19	13	42	0	53
Total for D54 24/25	9	28	81	96	239	0	341

Whiteley	8	9	20	44	79	72	71

Note: Whitely School was able to provide us with extra space, Waitlist is currently being called. We should be able to accommodate the majority of the waitlist.

Summer Camp

- Camp registration is open and taking enrollments.
- To date, 3168 enrollments across all camps

Camp	2023	2024 mid camp
Explorers 5 day South	946	686
Explorers 3 day	NA	405
Explorers 5 day North	846	664
Teen	174	229
Sports (9 weeks)	454	483
STEAM (9 weeks)	229	418
Extended Camp (8/12-8/23)	494	283
Creative Camp	25	Not offered
Total	3,169	3,168

Adult Sports

- Outdoor pickleball leagues began at Fabbrini on June 3. League is set to conclude July 22. The next summer league will begin August 5.
 - We have three levels of competition.
 - Social League, 3.5 and 4.0+
 - Social has 5 teams, 3.5 has 10 teams and 4.0+ has 6 teams
- Adult Softball began play on June 3 at Cannon Crossing. League concludes July 29. Fall Softball league is set to start August 26.
 - 5 teams are currently participating in the summer league.
 - We also have a free-agent list going



Youth Athletics

Youth Sports

- Soccer leagues finished up on June 15.
 - We had two intervillage teams (7/8 Coed and 3/4 Girls)
 - A total of 305 participants enrolled throughout all age levels
- Hoffman United Soccer Club has increased programming opportunities for the summer months (classes on Monday, Wednesday and Friday at a different park each day)
 - We have HUSC fundamentals classes running all three days offered. We are really focused on a quality experience for participants.
- Spring baseball leagues concluded for 8th grade and below levels. The fall season begins August 12.
 - All Star Games with Rolling Meadows Park District for Pinto and Mustang was successful.
 - We had 165 enrolled across all age groups.
 - Colt baseball has fielded two teams and games began on June 8.
- Girls Flag Football
 - A free clinic was held at Fabbri Park from 5:30-7:30 pm on June 26. We had 4 girls show up. Looking to host another clinic July 17.
 - We have invited girls from Palatine, Arlington Heights, Rolling Meadows and Hoffman Estates

Contractual Athletic League: Youth soccer league registration for Fall 2024 is live and a survey has been sent out for Spring 2024 to gather feedback and guide planning for Fall 2024 season.

Contractual Sport Classes

- Get Hooked Fishing taught 9 kids in the June session of classes
- Staff is working with Team Illinois Lacrosse to put together a lacrosse camp in early August.
- Sports Birthday Parties through Hot Shot Sports continue to come in and that relationship remains strong.

Disc Golf:

Plans continue for Tri-Town Showdown disc golf tournament that will take place on September 28-29 in Rolling Meadows, Palatine and Black Bear Disc Golf Course in Hoffman Estates. Registration for this event will begin on July 28.

Field Rentals

- Cricket Rentals are fully booked and paid all weekends from mid-April-October
 - Weekday rentals are filtering in as well
- Baseball, softball and soccer rental requests are coming through steadily and we continue working to accommodate these within our internal programming needs. We should see a big increase in our rentals for summer and fall.



The warmer June weather kept the pool busy. The Club pool is closed for its annual maintenance the week of June 10. We have sold 956 passes for summer, compared to 894 last year.

The World's Largest swim lesson on June 20 was cancelled due to a storm. We continue to offer Games on the Lawn at Seascap on various Sundays in summer.

Our Swim Lesson for all Program starts up the week of July 14 in the evenings. Children get free swim lessons all week and then the families get to swim for free after. This program is an initiative funded by the DuPage County Health Department Grant and our Friends of HEParks Foundation. We will continue to offer more opportunities like this in the future.

The Club Swim Lessons

Type of Lesson	2023	2024
Parent/Tot	35	32
Tots	21	16
Group Classes	135	134
Adult	7	11

Seascap Swim Lessons:

Started June 10

Type of Lesson	2023	2024
Parent/Tot	0	5
Tots	3	5
Group Classes	60	104

Recreation Facilities

Willow Rec Center Fitness & Racquetball

<u>Membership</u>	<u>6/30/2023</u>	<u>01/01/2024</u>	<u>6/30/2024</u>	<u>2024 YTD</u>
Fitness	143	127	139	+12
Racquetball	45	39	27	-12
Total	188	166	166	

WRC Healthcare 3 Members

WRC Rental Information: We had a total of 7 rentals in the month of June.

***DOG OFF-LEASH AREAS**

<u>Membership</u>	<u>6/30/2023</u>	<u>01/01/2024</u>	<u>6/30/2024</u>	<u>2024 TTD</u>
Total	611	519	467	-52

Triphahn Center Fitness

<u>Membership</u>	<u>6/30/2023</u>	<u>01/01/2024</u>	<u>6/30/2024</u>	<u>2024 YTD</u>
Total	603	569	631	+62
Billed Members	541	505	558	+ 53
Healthcare Numbers	62	64	73	+ 9

TC Rental Information: We had a total of 49 rentals during the month of June.

E-Sports

- We had one birthday party in June.
- We had two Parents' Night Out events in June. The first was June 8 and the other event was held on June 22. We had a total of 18 kids participate.

**HOFFMAN ESTATES PARK DISTRICT
2024 BUDGET GOALS & OBJECTIVES
RECREATION DIVISION**

Key: C = Complete / O = On Track / D = Deferred / N= Not Complete

DISTRICT GOAL 1: HEALTHY AND ENJOYABLE EXPERIENCES

Objective/Goal	Performance Measures	Status
Create more educational Seascape safety learning opportunities.	<ul style="list-style-type: none"> Provide additional safety programs to the public to increase water safety awareness. 	O
1Q Comments:	We will offer the World Largest Swim Lesson again in June- this is a free event to get patrons exposure to swimming and safety. We have a Marketing campaign to provide lessons for all- especially for those who cannot afford them.	
2Q Comments:	With Grant and Foundation funds, our first offering of free “Swim for All” lessons will be the week of July 15. A water safety night is being incorporated into these lessons.	
Provide more Parent/Child and sport offerings.	<ul style="list-style-type: none"> Offer new parent/tot or youth sport offerings for the year. 	O
1Q Comments:	Sports Kids classes have become popular with sports mania, mini soccer etc. Programs have started.	
2Q Comments:	Program continues from Sports Kids with week-long camps along with tot and youth classes being offered each season.	
Increase Disc Golf Tournament Play and Cross-town play.	<ul style="list-style-type: none"> Add in new Disc Golf Tournament Play opportunities. 	O
1Q Comments:	Staff has met with Rolling Meadows and Palatine for a cross-town tournament being planned for September	
2Q Comments:	Tri-City Tournament will be held on September 28-29 and will have participants compete across the two days from RM, Palatine and HE.	
Increase Basketball clinics and training opportunities at Willow.	<ul style="list-style-type: none"> Enhance and offer additional basketball clinics seasonally, utilizing courts district-wide. Purchase additional training equipment. 	O
1Q Comments:	Clinic numbers are high this spring at Willow and TC. We are using Kyle Thomas’s contract group, Bear Fundamentals.	
2Q Comments:	Summer Basketball clinics were offered at TC. Will be offered at TC and Willow in the fall.	
Evaluate and Increase 50+ offerings.	<ul style="list-style-type: none"> Offer additional overnight trip(s) and new 50+ monthly class offerings. 	O
1Q Comments:	The Greece Trip is running in April with 3 Seniors, and London trip may go as well. The Milwaukee overnight is a new trip. Staff has been collaborating with the Village of Hoffman Arts Commission, Senior networking groups, and the Schaumburg and Palatine libraries to collaborate on Senior events. The Architecture Boat Tour is a spring trip	

	where staff is collaborating with the Arts Commission to boost enrollment.	
1Q Comments:	New Day Trips planned for later this year include High Tea at Calla Lilly Tea Room, Pizza Demo and Buffet at Pizza and Culinary Academy, Geneva History Museum and Little Traveler Shopping, All Seasons Apple Picking. London Trip is running in September (through Colette). 2025 Trip to New York is planned.	
Create more family building opportunities in STAR and Childcare.	<ul style="list-style-type: none"> • Create additional family/student opportunities outside of the school day in STAR and Childcare to build family partnerships and program buy-in. 	O
1Q Comments:	A winter concert took place in January for LSC families. Staff is offering a Mad Science evening this spring for early childhood and a family night for Camp.	
2Q Comments:	A science night was held in April for LSC Families. STAR will be creating a Family night for the school year.	
Increase Variety of Dance class offerings for 2024.	<ul style="list-style-type: none"> • Provide new dance offerings for Dance in 2024. 	O
1Q Comments:	This summer we will have 3 new offerings: jazz/tap, a musical theatre dance camp, and ballroom dance.	
2Q Comments:	Three new dance options were offered this summer, but did not get enough enrollment to run. We will be offering a performance company starting this fall, and may offer a few pop-up classes.	
Increase Break Camp and Clinic opportunities.	<ul style="list-style-type: none"> • Provide additional clinic or contractual camp for Spring and Winter breaks. 	O
1Q Comments:	Staff is working with a contractual group to offer half-day offerings for break camps. We will be offering a plethora of Sports Kids, Inc. contractual classes and half-day week-long sports camps during the summer months.	
2Q Comments:	Staff is looking into contractual winter break camp and working to include fishing into summer camp. Sports Kids has offered a variety of week-long half-day sports camps throughout the Summer.	
Provide new Older Youth and Adult Athletic opportunities or leagues.	<ul style="list-style-type: none"> • Add new Athletic offerings for Older Adult and Adult sports. 	O
1Q Comments:	Staff is working to increase adult softball and basketball programming. Pickleball is holding steady with enrollment and the hope is to offer more league offerings in the summer.	
2Q Comments:	Running an adult summer softball league and will continue with another league in the fall. Men's basketball league set to start this fall. We have started promoting our adult basketball leagues for fall 2024. Disc golf tournament will be another addition to adult offerings	

DISTRICT GOAL 2: SOCIAL EQUITY

Objective/Goal	Performance Measures	Status
Increase Community Partnerships for Rec Programming.	<ul style="list-style-type: none"> Provide new community outreach programming opportunities. 	O
1Q Comments:	We are partnering with the Police department for our pre-season training at Seascape this summer.	
2Q Comments:	Hoffman Estates Police department was invited and presented at the Aquatics orientation. Since orientation we have had good rapport with the department regarding multiple instances at the pool.	

Create a Volunteer Reward Incentive Program.	<ul style="list-style-type: none"> Establish a quantitative Volunteer Gift and Annual Volunteer promotion plan within the year. 	O
1Q Comments:	Our new aquatic supervisor will be coordinating volunteers, so she will take on this initiative with all other program managers.	
2Q Comments:	A Volunteer Appreciation Night is planned at Seascape for July 30	

Continue DEI opportunities.	<ul style="list-style-type: none"> Offer new DEI opportunities for staff. 	O
1Q Comments:	Two staff members are attending a DEI workshop in May. We plan to have this Committee start back soon.	
2Q Comments:	Staff are brainstorming new ideas to bring forward to a new committee that will kick off in the Fall.	

Create Community-Wide Calendar.	<ul style="list-style-type: none"> Create and keep an updated Community-Wide Calendar with HEParks events and Village events. 	O
1Q Comments:	Marketing has an updated calendar on S drive and Teams including Village events. Our special events coordinator is a great liaison with the Village.	
2Q Comments:	We created a Find Your Fun Free Summer Event flyer this summer with the Hoffman Village events and our Parks events. This was also posted on our website.	

Review Program listing and make it more gender neutral.	<ul style="list-style-type: none"> Make changes to programs for gender neutrality. 	O
1Q Comments:	We offered a Sports Extravaganza instead of Mom/Son and a Candyland dance instead of Dad/Daughter in Winter.	
2Q Comments:	For the Spring dance recital we offered a family dance rather than a dad's dance. Our updated camp manual used more gender-neutral wording.	

DISTRICT GOAL 3: FINANCIAL STEWARDSHIP

Objective/Goal	Performance Measures	Status
Revamp Field Rental Procedures.	<ul style="list-style-type: none"> Create changes to Field Rental Procedures to increase financial stewardship and rental use accessibility. 	O

1Q Comments:	We have begun accepting payment upfront for all rental groups and contracts are signed via PandaDoc. An online fillable form will be added soon.
2Q Comments:	We are continuing with the upfront payment process for our rental groups. We are still in the process of developing the fillable rental application. The contract can be signed via PandaDoc

Keep up with Pickleball trends.	<ul style="list-style-type: none"> • Create new Pickleball opportunities. 	O
1Q Comments:	League offerings continue- next step would be to offer tournaments or explore renting courts to tournament groups as a host site.	
2Q Comments:	The decision was made to not rent out our courts for tournaments. As a district we may look to host our own tournament or partner with another organization. The current summer league has 31 teams. The IPRA Senior Pickleball Games will take place at Fabbrini Park again this year: 7/9, 7/11, 7/13.	

Increase Theater Participation	<ul style="list-style-type: none"> • Increase theater participation from 2023 with more offerings and having showcases at park locations. 	O
1Q Comments:	HOTT Theatre productions continue to expand with Willy Wonka, our Youth Program with 45 participants. Joey and Maris's Comedy Italian Wedding is almost selling out all performances. We will be working on summer pop-up performances.	
2Q Comments:	Auditions are underway this month for Oliver and Nutcracker. Frozen Jr will be our Fall Youth Play. There is also a Cabaret smaller production this summer.	

Increase Field Rentals	<ul style="list-style-type: none"> • Increase field rental revenue from 2023 with marketing and outreach to tournament groups. 	O
1Q Comments:	We have brought on Grand Sports as a soccer renter. Staff has been working with tournament organizations for Cannon/Fabbrini to be a host site for youth/adult baseball and softball tournaments. Cannon will host a national adult softball tournament in June.	
2Q Comments:	We continue to explore bringing in baseball/softball tournament groups for Cannon field rental. Grand Sports, Hoffman United, along with our Cricket groups continue to be our big renters this summer season.	

Increase Willow Facility Rentals	<ul style="list-style-type: none"> • Increase WRC Facility Rentals from 2023 with marketing and outreach to rental groups. 	O
1Q Comments:	We will start this initiative soon.	
2Q Comments:	We have two large rentals booked at Willow on September 14 and October 12. We will continue to market our rooms at Willow for rent.	

Meet rental budget numbers for 2024 for both TC & Willow.	<ul style="list-style-type: none"> • Exceed the 2024 rental fee budget revenue 	O
1Q Comments:	Numbers continue to increase especially in spring with graduation parties and birthdays.	
2Q Comments:	Rentals remain steady at both TC and Willow	

Meet fitness membership budget numbers for 2024 for both TC & Willow.	<ul style="list-style-type: none"> Increase marketing to attract new members for facility fitness centers. 	O
1Q Comments:	In Progress, working on more engagement with members and new members.	
2Q Comments:	In Progress, looking at new initiatives to introduce for 3Q.	

DISTRICT GOAL 4: OPERATIONAL EXCELLENCE

Objective/Goal	Performance Measures	Status
Increase Cross-Program Marketing.	<ul style="list-style-type: none"> Provide new cross-department programming opportunities for 2024. 	O
1Q Comments:	Staff advertised baseball registration in the preschool newsletter as well as in STAR.	
2Q Comments:	We advertise special events in our camp newsletters.	

Increase Email Promotion to Past Participants.	<ul style="list-style-type: none"> Send emails to past participants of progression programs promoting next registration opportunities. 	O
1Q Comments:	We did this for soccer, emailing all past youth sports. We also did this for Adult softball emailing all past coaches. In addition, this is continual for Preschool and STAR w/ repeat customers each year at registration time.	
2Q Comments:	We do this each season to increase enrollment. This summer it helped us increase our swim lesson numbers. We also emailed past adult athletic leagues to gain interest in new offerings.	

Update Signage at Seascape and Communication Methods at the Pool.	<ul style="list-style-type: none"> Provide new methods to increase communication at Seascape including updates to signage. 	O
1Q Comments:	We met with the police department in March to get advice on signage. We will be having door wraps w/our logo in locker rooms and new signage is ordered for May, including verbiage updates from PDRMA and a new height sign for the water slide.	
2Q Comments:	New signs have been hung for proper rules and regulations throughout the facility. New height signs have been added by the slides.	

Create Safe Zones for Special events.	<ul style="list-style-type: none"> Provide safe zones for all large special events. 	O
1Q Comments:	Staff will plan specific times with fewer crowds and lower key interaction for the larger events where possible.	
2Q Comments:	The golf course added a safe zone to the Family Day in Spring.	

Create a training onboarding process for the front desk staff at TC & Willow.	<ul style="list-style-type: none"> Implement new onboarding process for front desk staff at TC & Willow. 	O
1Q Comments:	Staff will be planning a meeting with front desk staff to discuss emergency procedures, outlook team, and RecTrac. The registrar continues to assist with training new building supervisors.	

2Q Comments:	We held our 2Q front desk staff meeting on May 19. We discussed our emergency procedures, and other training topics such as selling fitness, swim, and dog park passes. We are still in the process of developing a binder with onboarding and training materials.
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DISTRICT GOAL 5: ENVIRONMENTAL AWARENESS

Objective/Goal	Performance Measures	Status
Provide Pop-Up Park Events at non-showcase Parks.	<ul style="list-style-type: none"> • Create a Pop-Up Park opportunity in Spring, Summer, and Fall. 	O
1Q Comments:	We will be rolling this out in Summer and Fall, two parks per season.	
2Q Comments:	We will be offering our first round of these this Fall.	

Increase MORE Van Visits.	<ul style="list-style-type: none"> • Expand MORE van visit opportunities, including additional apartment complexes as well as community events. 	O
1Q Comments:	Staff are planning these for summer 2024. We had the MORE events at our Egg Hunts and Bridges Family Day already,	
2Q Comments:	The MORE van was at Kids to Park, all Freezie Fridays with the Police and at the Parade. We started our summer visits to apartment complexes on June 26 with Steeple Hill. Many more stops ahead this summer in July and August.	

Utilize Seascape Open Grass area for open play opportunities.	<ul style="list-style-type: none"> • Provide new open play opportunities in the grass area at Seascape for Summer 2024. 	O
1Q Comments:	We are looking into drop-in play opportunities for this area for summer. Baggo has been discussed.	
2Q Comments:	Seascape has been offering “Games on the Lawn” for families to enjoy yard games in the grass area.	

Promote use of reusable water bottles	<ul style="list-style-type: none"> • Educate fitness members about the importance of reducing waste production 	O
1Q Comments:	This will be an initiative in the future.	
2Q Comments:	We will continue to explore different waste reduction initiatives for future months.	

DISTRICT GOAL 6: CUSTOMER SERVICE

Objective/Goal	Performance Measures	Status
Evaluate Desk Supervision for Northside.	<ul style="list-style-type: none"> • Staff north side desk as needed • Evaluate closing northside entrance when not staffed. 	O
1Q Comments:	We close the northside door nightly at 9pm. This will be reevaluated for summer hours. The northside is staffed at busier times like winter basketball weekends and evenings.	
2Q Comments:	The northside desk schedule and locking of doors is being adjusted for summer building hours and programming. Signage will be ordered for	

	more permanent set hours.
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Increase Part-time Staff Appreciation working with Human Resources.	<ul style="list-style-type: none"> • Create a part-time longevity recognition program. 	O
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1Q Comments:	Gold Medal shirts have been purchased for all part-time staff.
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2Q Comments:	We are looking at other apparel options for front desk staff. Still evaluating different longevity programs for part-time staff.
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Create a summer locker room deep cleaning plan.	<ul style="list-style-type: none"> • Complete a plan with the Parks Department for all locker rooms. 	O
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1Q Comments:	This will be end of summer.
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2Q Comments:	A date will be set for end of summer for deep cleaning.
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