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AGENDA LOCAL GOVERNMENT EFFICIENCY COMMITTEE MEETING **TUESDAY, MAY 21, 2024** 7:20 P.M.

- 1. ROLL CALL
- 2. APPROVAL OF AGENDA Motion to approve the agenda as presented.
- 3. APPROVAL OF COMMITTEE MINUTES
 - March 19, 2024 Motion to approve the minutes of the March 19, 2024 meeting as presented.
- COMMENTS FROM THE AUDIENCE 4.
- 5. FINDINGS AND RECOMMENDATIONS OF THE COMMITTEE ON LOCAL GOVERNMENT EFFICIENCY / M24-043

Motion to recommend to the full board the approval of the Local Government Efficiency Draft Report as presented.

- A. Local Government Efficiency Draft Report
- COMMITTEE MEMBER COMMENTS 6.
- **ADJOURNMENT** 7.

Motion to adjourn the meeting.







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MINUTES LOCAL GOVERNMENT EFFICIENCTY COMMITTEE MEETING March 19, 2024

1. Roll Call:

A regular meeting of the Hoffman Estates Park District Recreation & Facilities Committee was held on March 19, 2024 at 7:45 p.m. at the Triphahn Center in Hoffman Estates, IL.

Present: President Chhatwani, Commissioners Kaplan, McGinn, Friedman,

Evans and MacGregor, Community Reps Beranek, Bettencourt, and

Henderson, Executive Director Talsma

Absent: Commissioner Dressler, Comm Rep Pilafas

Also Present: Director of Finance & Administration Hopkins, Superintendent of

Business Peddinghaus, Director of Parks, Planning & Maintenance Hugen, Director of Recreation Miletic, Executive Assistant Flynn, IT

Specialist Hassler

Audience:

2. <u>Findings and Recommendations of the Committee on Local Government Efficiency / M24-027:</u>

Executive Director Talsma explained that the intent of the committee is derived from the State of Illinois. They have received many questions about having so many different taxing districts. IAPD has been a big supporter of doing this project so that we can show that there aren't many efficiencies that would result from making the park district a part of the village. We already have a lot of intergovernmental agreements with the village and with the school districts. These work very well.

Commissioner Friedman added that we have Palatine intervillage baseball also.

Superintendent Peddinghaus said that grants are very beneficial, and utilizing them to offset costs is a win-win for the park district and reduces the burden on the taxpayers.

Commissioner Kaplan asked if we every borrow space from other park districts. Executive Director Talsma said that we offered resident rates to Hanover Park when their pool was closed. We also offer resident rates to Schaumburg, Streamwood and Hanover Park for hockey, and we can advertise for free in their district.

Director Hopkins said there is no redundancy in work among park districts. If one park district writes a policy, that gets shared with other park districts. This saves a lot of staff time. Since we don't compete with them, we can share ideas within the industry.

Local Government Efficiency Committee January 16, 2024 - Page 2

Comm Rep Beranek asked how much staff time this project is taking. Superintendent Peddinghaus said he has spent about 40 hours so far, but it has been a great introductory project for him.

President Chhatwani said the document is very well done, and the links are great.

Executive Director Talsma thanked the volunteers for being on the committee. He added that the report will be finalized and shared with them.

3. <u>Committee Member Comments:</u>

President Chhatwani, Commissioner McGinn and Comm Rep Henderson thanked Superintendent Peddinghaus and Director Hopkins for their hard work.

4. Adjournment:

Commissioner Friedman made a motion, seconded by Comm Rep Henderson to adjourn the meeting at 8:05 p.m. The motion carried by voice vote.

Respectfully submitted,

Craig Talsma Secretary

Cindy Flynn Executive Assistant

MEMORANDUM NO. M24-043

TO: Board of Commissioners

FROM: Craig Talsma, Executive Director

Nicole Hopkins, Director of Finance & Administration

Wolf Peddinghaus, Superintendent of Business

RE: Findings and Recommendations of the Committee on Local Government

Efficiency

DATE: May 21, 2024

Motion

Recommend to the full board the approval of the Local Government Efficiency Draft Report.

Background

The first Local Government Efficiency Committee Meeting was held on January 16. The purpose of this meeting was to set expectations and distribute supporting materials to the committee members to review.

The purpose of the second committee meeting, held March 16, was to receive recommendations and conclusions from the committee members to complete the draft document.

Utilizing the feedback received from the committee members, the draft document has been updated to reflect the committee's views and opinions. Staff are recommending this final draft be presented to the full board for approval.

Rationale

The formation of this committee and the tasks performed are a legal requirement. All tasks have been completed and summarized in the attached report.

DRAFT EFFICIENCY REPORT FOR THE HOFFMAN ESTATES PARK DISTRICT

APPROVED BY THE PARK DISTRICT'S

COMMITTEE ON LOCAL GOVERNMENT EFFICIENCY

ON MAY 21, 2024



I. Purpose

The Hoffman Estates Park District ("Park District") formed its Committee on Local Government Efficiency on June 7th, 2023, to study efficiencies and report recommendations regarding those efficiencies and increased accountability pursuant to 50 ILCS 70/1, *et seq.* (the "Committee").

II. Committee Membership

The Committee consisted of the following individuals:

Rajkumari Chhatwani

Pat McGinn

Linda Dressler

Robert Kaplan

Keith Evans

Marc A. Friedman

Chris MacGregor

Lizzie Beranek

Pearl Henderson

Chad Bettencourt

Jonathan Pilafas

Craig Talsma

III. Committee Meetings

The Committee met as follows:

Meeting Date	Meeting Time and Place
January 16, 2024	7:30 P.M. Triphahn Center
March 19, 2024	7:30 P.M. Triphahn Center
May 21, 2024	7:30 P.M. Triphahn Center

Minutes of these meetings are available on the Park District's website or upon request at the Park District's administrative office.

IV.General Overview of Governing Statutes, Ordinances, Rules, Procedures, Powers, Jurisdiction

The Park District was established by a referendum initiated and approved by the voters of the Park District in 1964. All Illinois park districts, including the Park District, are governed by the Park District Code, 70 ILCS 1205/1 et seq.

Having a separate and distinct taxing body for parks, recreation, and conservation within the local community, which operates apart from general-purpose governments, is extremely beneficial to the community for many reasons, as detailed further in this report.

- Elected, non-partisan, non-compensated board. The Park District is governed by a board of seven commissioners. Commissioners must reside within the boundaries of the park district and are elected at the Consolidated Election in odd-numbered years. Pursuant to state law, commissioners are non-partisan and serve without compensation.
- Accessible and focused representation. Having a dedicated board to oversee
 these essential facilities, programs, and services provides the community with
 increased access to their elected representatives. It allows those elected
 representatives to focus solely on those facilities, programs, and services. This is
 contrasted with general-purpose governments, where elected representatives are
 responsible for broad oversight on a wide range of issues. This special-purpose
 benefit is particularly advantageous regarding budget and finance oversight.
- Increased transparency. Having a dedicated local government unit to provide park and recreation services also improves the relationship between the park district and its residents because of the transparency and openness related to the board and park district operations. Having detailed agenda and action items allows taxpayers to be better informed about the inner workings of their local government. When individual government units are responsible for providing specified services like park districts, transparency is increased because action items and budget procedures are more detailed. Additionally, these items and budgetary decisions are subject to more scrutiny by locally elected officials than is the case with larger, multi-purpose governments with a multitude of departments.
- **Protection of revenues**. Because the Park District is a separate local government unit, its revenues can only be used for park district purposes. This assurance contrasts with general-purpose governments like cities, villages, and counties that provide a multitude of services such as fire, police, public works, economic development, etc., where revenues generated specifically for parks and recreation can be expended on these other services with limited if any, input from voters.

- Protection of assets. Public parks and other real property owned by the park
 district are held in trust for the park district's residents and, subject to very limited
 exceptions, can only be sold or transferred if residents approve of the sale or
 transfer by referendum. This is contrasted with general-purpose units of government,
 which have the authority to sell or dispose of property by a vote of the governing
 board.
- Providing the Community More with Less. The Park District does more with much fewer funding options. Unlike other units of local government that receive direct state funding and income, sales, use, hotel/motel, motor fuel, and other numerous taxes, the Park District's only tax revenues come from a modest portion of a resident's overall property tax bill. In fact, despite its limited funding options, the Park District's share is only approximately 7% of the local tax bill.
- The Park District utilizes the Balanced Scorecard (BSC). The BSC is a strategy tool—a semi-standard structured document supported by design methods and automation tools—that managers can use to monitor the execution of activities by the staff within their control and the consequences of these actions. For additional information, please see the BSC memo from the 11/28/2023 Administration and Finance Committee Meeting.

As part of good governance and implementing best practices in managing day-to-day operations, the Park District has also adopted the following ordinances, rules, policies, and procedures. These are all located on the <u>HEPARKS.org FOIA and Transparency website</u>.

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- Freedom of Information Act information, including contact information.
- Lobbying
- Program Guide & Fees Charged
- Bid Information
- Organization Chart
- Policy Manual
- Personnel Policy Manual
- Park District Safety Manual
- Chain of Command (2024 Update Pending)
- Crisis Communication Plan

- Emergency Operations Manual
- Procedures Manual

V. List of Shared Services and Partnerships

The Park District works diligently to provide our community with the best possible programs, services, and facilities at the least possible cost. One of the many ways the Park District achieves this goal is by partnering with neighboring park districts, school districts, other local government units within or near the community, the State, non-profit organizations, and for-profit corporations. Below is a comprehensive list of the current partnerships, agreements, and other relationships that assist the Park District's mission of delivering the best possible services at the least possible cost to our community.

1. Membership in SRA

The <u>Park District</u> is part of the <u>Northwest Suburban Special Recreation Association</u> ("NWSRA"). Special recreation associations are a form of intergovernmental cooperation among local government units authorized under the Illinois Constitution, the Intergovernmental Cooperation Act, the Park District Code, and the Municipal Code. Their formation is rooted in a fundamental belief and recognition that "Recreation is for Everyone." They are shining examples of local government efficiency.

By partnering together, local communities can effectively and efficiently deliver more successful program opportunities to community members with special needs. Furthermore, by participating in the NWSRA, the Park District networked with 16 other local governments to provide many more program opportunities for our community members with special needs and offered a choice between participating in the NWSRA's programs or programs that the Park District provides.

The Park District and the NWSRA also achieve efficiency by utilizing existing facilities that are owned and operated by the NWSRA's members, including the Park District. Utilizing these existing facilities allows the NWSRA to deliver services to its member communities at a lower cost. Currently, the Park District provides the NWSRA access to the following facilities for their program offerings:

- Vogelei House and Barn
- Triphahn Center
- Any additional HEParks facility as needed

The NWSRA also provides the support needed for participants with special needs who choose to register for the Park District programs or inclusive programming. The NWSRA

collects information on the registered participant and determines what support is needed for that participant to be successful in this inclusive setting or the Park District program. This could include additional training of the supervisory staff, additional support staff, the use of adaptive equipment, behavior management, and/or other measures that will assist in the successful participation of this individual in the Park District program. Although success may not look the same for everyone, the NWSRA works with the Park District's staff to ensure the best possible results for all the participants in the program. The Park District's cost of providing these services would be much greater without its participation and partnership with the NWSRA.

The Park District is very proud of its ongoing collaboration with the NWSRA. By working cooperatively with other local governments, we are not only better able to collectively serve all citizens within our communities, including persons with disabilities, but we can also do so in the most efficient and effective manner possible.

2. Other intergovernmental agreements with other park districts, forest preserve districts, conservation districts, or municipal recreation agencies

- Northwest Special Recreation Association (NWSRA)
 - Pursuit Program in Hoffman Estates' Vogelei House.
- <u>City of Elgin and the Streamwood Park District</u>
 — Freedom Run Dog Park Development
- Forest Preserve District of Cook County
 - Poplar Creek Trail/Shoe Factory Road Bike Path 2020 IAPD Intergovernmental Award Recipient
- Reciprocal resident rate agreements with other park districts;
 - Examples include when Hanover Park Park District was building its aquatic center, the Hoffman Estates Park District charged resident rates;
 - Schaumburg Park District and Streamwood Park District offer Hockey programs to their residents at the Hoffman Estates Ice Rink.
 - A dog park was constructed on the west side of the community in cooperation with the Streamwood Park District to allow a convenient location for both communities.

3. Intergovernmental agreements with other units of local government

- Village of Hoffman Estates
 - o 5104 Chambers Drive, Hoffman Estates, IL 60010. \$10.00

- Services Exchange Agreement the Park District provides mowing, mulch services, and sidewalk clearing at school locations near parks. In exchange, the Village provides water for the initial filling of the outdoor pool at a pass-through rate, waives sewer fees for irrigation and splash pads, waives all permit and building fees, and waives the first 12 false alarm fees.
- Poplar Creek Trail/Shoe Factory Road Bike Path 2020 IAPD Intergovernmental Award Recipient
- Barrington Area Library Book Pick-up and Drop-off at Willow Recreation Center.
- Palatine Public Library District (700 N. North Ct., Palatine, IL 60067). Annual lease agreement for the lease of activity room at HEPD's Willow Recreation Center located at 3600 Lexington Drive, Hoffman Estates, IL 60192. (S:\CONTRACTS)
- Schaumburg Community Consolidated School District 54.
 - STAR Before and After School Program
 - School gymnasiums are used for extra-curricular activities.
 - Park District provides and maintains playgrounds and athletic fields for school usage during their operation and is available for public use when not in use by the school.
- School District 15
 - STAR Before and After School Program
 - School gymnasiums are used for extra-curricular activities.
 - Park District provides and maintains playgrounds and athletic fields for school usage during their operation and is available for public use when not in use by the school.
- Intervillage Community Baseball and Softball Leagues
- 4. Intergovernmental agreements with the State of Illinois
 - Joint Purchasing Programs
- 5. Partnerships or agreements with athletic or similar affiliate organizations that operate sports or other leagues
 - HEParks is proud to work with S.D.Y. TaeKwon-Do and the Illinois Shotokan Karate Club to offer our community the best martial arts training for all ages.

- Travel Baseball Rage Rampage Softball and Baseball
- Hoffman United Soccer Club has had a long-standing relationship with the District. Illinois Premier Alliance, its affiliated organization, has been contracted to run the District's internal leagues and instructional programs.

6. Partnerships or other interrelationships with non-profits

Increased relationship with Cub Scouts and Girl Scouts

7. Partnerships with for-profit organizations

- Chicago Wolves
- Windy City Bulls
- T-Mobile/MetroPCS
- Athletico Physical Therapy at the Club at Prairie Stone

8. Informal cooperation with other units of local government, which save taxpayer dollars by eliminating redundancy

Inter-village leagues

VI. Other Examples of Efficient Operations

Use of volunteers. One way in which the Park District reduces the burden on taxpayers is through the use of volunteers. Last year, dozens of volunteers (including the Board of Commissioners and the Friends of HEParks Foundation) volunteered hundreds of hours of service to the Park District.

Youth employment. The Park District is a major employer of youth in the community. Last year, the Park District employed over 100 youth. This is an efficient way to deliver services, and youth employment is a valuable training tool for the future workforce.

Joint purchasing (if not listed above). The Park District participates in joint purchasing cooperatives pursuant to the Governmental Joint Purchasing Act (30 ILCS 525/0.01 *et seq.*), thereby saving taxpayer dollars through economies of scale. These include equipment and vehicles such as mowers, pickups, and playground equipment.

Friends of HEParks Foundation. Last year, the Foundation raised approximately \$10,000 in private donations, which helped alleviate the burden on taxpayers. The Foundation supported the Park District through staff time and facility usage for special events.

Collaboration with other park districts on best practices. Because park districts are not in competition with one another, they are more willing than the private sector to share best practices. These best practices help to avoid unnecessary costs and deliver services more effectively, efficiently, and conveniently.

Reliance on Non-Tax Revenue. Unlike most local governments that rely on a wide range of sales, use, and income taxes, the Park District cannot assess these types of taxes. Additionally, although the Park District is an economic engine for the community and generates much revenue for the state and our community through hotel/motel, sales, and motor fuel taxes, our Park District does not receive any of these revenues. Also, unlike Illinois cities, villages, counties, and school districts that received billions of dollars in direct financial assistance from the Coronavirus Aid, Relief, and Economic Security (CARES) Act and the American Rescue Plan Act (ARPA), our Park District did not receive any such direct federal aid. Our Park District does not receive state funding under the Local Government Distributive Fund (LGDF) or General State Aid (GSA) that these same cities, villages, counties, and school districts receive through the State budget.

Instead, the Park District provides all the programs, facilities, and services to the community with a very modest amount of property taxes and from **non-tax sources** such as memberships, program registrations, and other user fees, as well as private donations and grants.

VII. Transparency to the Community

The following information about the Park District may be obtained by citizens in the location listed. Specifically, the Park District has a FOIA & Transparency Center Website page that houses a very extensive list of information and data for everyone.

Document

- Tax Levy Ordinances & Extension
- Budget & Appropriation Ordinances 2009-2023
- Board & Committee Agendas & Packets 2009-2023
- Annual audits
- Annual Treasurers Reports 2009-2023
- Popular Financial Report
- TIFs
- Economic Development Area
- Check Registers
- Expenditures
- Anti Bullying Policy
- Code of Conduct
- Prevailing Wage
- Disclosure 5 ILCS 120/7.23
- Strategic Plan
- Comprehensive Master Plan 2020-2024

The Park District offers residents many opportunities to provide feedback. These include:

- The board of commissioners meets once a month. Residents may provide public comment at every meeting.
- The Park District's annual Budget and Appropriation Ordinance is available in tentative form at least 30 days prior to its adoption at an open meeting of the Park District board. Additionally, at least one public hearing is held before final action, and notice of the hearing is published in the newspaper at least one week before the hearing.
- The Park District's annual property tax levy is approved at an open meeting of the Park District board in accordance with the Open Meetings Act. The Park District follows all public notice and hearing requirements under the Truth in Taxation Law before adopting this annual tax levy. For additional information about property taxes, please contact the Finance Department.
- Residents may contact or request information from the Park District by phone at 847-885-7500 or email at https://www.heparks.org/contact-us/. The website also has a Staff Directory page (click here) with additional contact information.
- The Park District utilizes "standing committees" and promotes community representation.
 - Currently, the Park District has the following standing committees: (1)
 Executive Director Review Committee; (2) Buildings and Grounds
 Committee; (3) Administration and Finance Committee; (4) Recreation and Facilities Committee.
 - Standing Committees are comprised of up to five residents (community representatives) and two Park Commissioners appointed by the Board annually. District staff submit monthly reports and recommendations for purchases to the Standing Committees on a monthly basis. Once each report is received, reviewed, changes adopted, and subsequently approved by the Committee, the Committee then makes its recommendation to the full Board to approve during the monthly Board meeting. Community Representatives do not vote as members of the full park board.
- For every park renovation, the surrounding homes are requested to provide feedback regarding the features and changes they would like to see.
- Comprehensive Park District Plans included a statistically accurate communitywide survey conducted by a third party. Additionally, a special committee is formed to solicit the views and opinions of interested community members.

VIII. District Awards and Recognition

The District's achievements have been recognized in numerous ways.

 National Gold Medal Award for Excellence in Park & Recreation Management – 2009, 2023

National Gold Medal Finalist – 1989, 1990, 1991, 2007, 2008, 2009, 2022, 2023

- The Gold Medal Award is the highest national award that a parks and recreation agency can receive, given by the American Academy for Park and Recreation Administration (AAPRA), in partnership with the National Recreation and Park Association (NRPA). With this honor, the Hoffman Estates Park District has demonstrated itself as the best parks and recreation agency in the country for a community with a population between 35,001 and 75,000.
- The most prestigious award of its kind, the Gold Medal Award honors communities throughout the United States that demonstrate excellence in longrange planning, resource management, volunteerism, environmental stewardship, program development, professional development and agency recognition.
- NPR's Commission for Accreditation of Parks and Recreation Agencies 2013-2017, 2018-2022, 2023-2027
 - CAPRA accreditation is the only national accreditation for park and recreation agencies and is a measure of an agency's overall quality of operation, management and service to the community. This mark of distinction indicates that an agency has met rigorous standards related to the management and administration of lands, facilities, resources, programs, safety and services. What's more, HEParks is one of few park districts to achieve a score of 100% in all of the category standards and the first to submit all required documents completely electronically.
 - As part of the accreditation process, HEParks had to demonstrate compliance with 155 recognized standards and document all policies and procedures. Often, the process helps identify efficiencies and heighten areas of accountability, all of which translate into higher quality service and operation to benefit the community.
- Illinois Distinguished Park & Recreation Agency Award 2000-2005, 2006-2011, 2011-2016, 2017-2022, and 2022-2028
 - This accreditation is awarded to Park Districts by the Illinois Association of Park
 Districts and the Illinois Parks & Recreation Association. It is granted to those
 that work toward improving the quality of life for Illinois residents and to recognize

those agencies that provide exceptional Park and Recreation services to their community through a voluntary, comprehensive, professional accreditation process.

• GFOA's Certificate of Achievement for Excellence in Financial Reporting 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022

• The Government Finance Officers Association (GFOA) of the U.S. and Canada has awarded the Hoffman Estates Park District (HE Parks) with a Certificate of Achievement for Excellence in Financial Reporting for its Comprehensive Annual Financial Report. The certificate is the highest form of recognition in the area of governmental accounting and financial reporting and represents a significant achievement by the HEParks and its management. In addition, an Award of Financial Reporting Achievement was granted to Craig Talsma, deputy director/director of finance, as the person primarily responsible for preparing the award-winning Comprehensive Annual Financial Report. Comprehensive Annual Financial Report recipients are determined by an impartial panel of GFOA representatives that selects organizations that meet the high standards of the program and demonstrate a constructive "spirit of full disclosure" to clearly communicate their financial stories. GFOA is a nonprofit professional association located in Chicago and Washington D.C. that serves 17,500 government finance professionals.

GFOA's Award for Outstanding Achievement in Popular Annual Financial Reporting 2022

• The Government Finance Officers Association (GFOA) of the U.S. and Canada has awarded the Hoffman Estates Park District an Outstanding Achievement in Popular Annual Financial Reporting award for its 2022 Report. This was the District's first time applying for this important award. This program was started to encourage governments to produce high-quality, readily accessible, and easily understandable reports for the general public and other interested parties without a background in public finance.

Park District Risk Management Agency – Loss Control Program, Excellence Level A 2010-2021

 To achieve the PDRMA Accreditation, HEParks had a thorough review by PDRMA's Risk Management Consultants to evaluate, develop, maintain, and enhance risk-management best practices. The review includes a minimum of three visits to the member location over the course of the year.

IAPD Best of the Best Award 2023: Intergovernmental Cooperation- HEParks with NWSRA, SLSF, and Friends of HEParks Foundation

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• HEParks is proud to announce that our collaboration with the Northwest Special Recreation Association (NWSRA), Special Leisure Services Foundation (SLSF), and Friends of HEParks Foundation has earned us the prestigious IAPD Best of the Best Award 2023. This recognition highlights our outstanding partnership's success in transforming the historic Vogelei House into an inclusive haven for adults with disabilities in Hoffman Estates and neighboring communities. Through meticulous renovations and innovative programs like the PURSUIT Program, we've maximized taxpayer dollars while delivering profound community benefits. This achievement exemplifies the power of collaboration, dedication, and accessibility, demonstrating the positive impact when government agencies and community organizations unite for a common goal.

• IAPD Best of the Best Award 2023: Outstanding Citizen Volunteer of the Year

 Bill and Linda Graba, champions of pickleball in Hoffman Estates, are the proud recipients of the 2023 Outstanding Citizen Volunteer of the Year Award by the Illinois Association of Park Districts (IAPD), nominated by HEParks for their exceptional contributions. Since 2012, the Grabas have been pivotal in the transformation of pickleball in the community, starting with their visionary proposal for permanent courts at Fabbrini Park. Their efforts led to the development of twelve state-of-the-art pickleball courts, now a hub for both professional and recreational players. Beyond infrastructure, the Grabas fostered a vibrant pickleball community, organizing morning groups for senior players, coordinating social events, and initiating community-centric activities like blood drives. Their dedication extended to ensuring year-round play and contributing significantly to the Six County Senior Games Pickleball Events, further solidifying their impact. Bill and Linda's tireless dedication to the sport and the community, marked by significant contributions like the donation for a storage bin at Fabbrini Park, exemplifies the true spirit of community service, making them the quintessential choice for this prestigious award.

IAPD Partnership Award 2021 – HEParks & Cabela's, Hoffman Estates

 Cabela's, Hoffman Estates helped HEParks "hook our residents" on fishing by donating more than 120 gently used rods and reels. These donations enabled HEParks to remove most expenses associated with our fishing programs, as we loaned poles to every enrolled student in our fishing classes and derbies.
 Cabela's, and its parent company Bass Pro Shops, supports a nationwide movement dedicated to encouraging families to put down digital devices and head outside.

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 IAPD Intergovernmental Cooperation Award 2020 – HEParks, Village of Hoffman Estates, and Forest Preserves of Cook County

 Paving the way for residents to maintain their health and safety through intergovernmental cooperation. HEParks is proud to be recognized along with the Village of Hoffman Estates, and the Forest Preserves of Cook County for their work in creating a connection path linking east and west Hoffman Estates. This path is part of a Regional Priority Corridor running from Elgin to Evanston providing safe transportation trails for walkers and bikers to traverse Chicagoland for recreation, school, and work.

IAPD Best Friends of Illinois Parks 2018

- HEParks is proud to congratulate its partner AMITA Health in winning the "Best Friend of Illinois Parks" award in the Large Business category from the Illinois Association of Park Districts (IAPD). The honor is awarded to a business or corporation that has demonstrated exemplary support to a local park district, forest preserve, conservation, recreation or special recreation agency. Awards are given for three subcategories, small (fewer than 100 employees), mid-sized (100 to 500 employees) and large business (more than 500 employees).
- The park district nominated AMITA Health as the organization has been a generous contributor to HEParks for the past nine years.

Arts in the Park 2017

 The Helen Doria Arts in the Park Award is granted by the Illinois Art Alliance to park districts in Illinois that promote the arts in their communities. HE Parks won the award in part due to its joint partnership with the Hoffman Estates Arts Commission and the Village of Hoffman Estates, in which we offer the Summer Sounds on the Green and Friday Fun in the Park entertainment series.

Best Green Practices 2017

 Awarded by the IAPD to park districts that have taken the initiative to incorporate and encourage environmentally friendly business practices and policies.

Commissioner and Staff Awards

 IAPD Master Level Board Member: Robert Kaplan, Pat McGinn, Keith Evans, Pat Kinnane, Raj Chhatwani; IAPD Distinctive Level Board Member: Linda Dressler, Marc A. Friedman

• Illinois Sports Turf Association – Field of the Year – Third Place 2020

 HEParks was awarded third place in this state-wide award given to a sports turf facility that is managed with a high degree of excellence. The Park Grounds department did an outstanding job keeping the baseball and softball fields in

excellent condition on a low-maintenance program while the fields were not in use early in the year, preparing them for full use once sports began again.

- Hoffman Estates Chamber of Commerce Public Sector of the Year, 2013, 2015
 & 2018
 - The park district won the distinction of Public Sector of the year in 2013 and 2015 from the <u>HE Chamber of Commerce</u>. The award is determined by a vote of chamber members.
- Starguard Aquatics Institute 2014, 2015, 2016, 2017, 2018, 2019, 2021, 2022
 - Seascape received the 4-Star Quality Award from Starguard Aquatics Institute.
 This Recognition is given to facilities exhibiting excellence in safety and lifeguard professionalism.
- Best of The Knot 2012-2019
- The Knot Best of Weddings Hall of Fame
- Village of Hoffman Estates Proclamation July Parks & Recreation Month –
 2015, 2017, 2019
- Village of Hoffman Estates Proclamation National Kids to Parks Day May 2019, 2020, 2021
- Village of Hoffman Estates Proclamation Craig Talsma Day June 28, 2022

IX. Benefits and Services

The Park District serves the entire community, from the youngest child to the oldest adult and all ages in between. It does so in a variety of ways. The Hoffman Estates Park District was created by a voter-approved referendum in 1964 and celebrated its 50th anniversary in 2013. The referendum established the District with the sole purpose of providing park and recreation services for the community residents. A seven-member board of commissioners governs the District that the District's residents publicly elect on staggered four-year terms. The Board of Commissioners then elects the officers for President, Vice President, and Treasurer among themselves. The District operates to fulfill its mission of providing first-class parks, programs, facilities, and services for our residents and guests in an environmentally and fiscally responsible manner.

Primarily contiguous with the Village of Hoffman Estates, a home rule municipality incorporated in 1959, the District includes three main areas due to the division by major

highways. These areas are the north, south, and west regions of Hoffman Estates located within Cook County. The District serves a population of 52,530 and currently has 80 parks totaling over 930 acres. The District had 23,553 participants in our recreational programs in 2022. Major programming areas include early childhood, youth and adult athletics, dance, gymnastics, karate, and many other programs based heavily upon our operational pillars of fitness, environmental stewardship, and social equity. In addition to the parks and programs, the District has the following major facilities:

1. Facilities

In addition to the parks and programs, the District has the following major facilities:

- Triphahn Center (TC) is the home of the District's administrative offices and is the central recreation point for District activities. Located on the south side of Hoffman Estates, it houses a full-size gymnasium, fitness center, and locker rooms with 469 members at the end of 2022. Preschool and early learning center activity rooms, a dance room, multi-purpose areas, and the District's "50+ Club". This facility is also the practice facility for the Chicago Wolves. Because of this partnership, the current facility was expanded, and two professional-sized ice rinks were added. In 2020, the facility became the home rink for the Chicago Wolves' home games. This facility recorded an annual attendance of 124,411 patrons.
- Bridges of Poplar Creek Country Club (BPC) is a 150-acre 18-hole par 70 golf course. The clubhouse also serves as a full restaurant and meeting facility, including banquet accommodations for 250+ guests. A recent award-winning renovation to the course not only remodeled and revamped the exciting layout of the golf course but also added a beautiful outside gazebo and event area. This space is a perfect wedding spot for our award-winning wedding operation (winner of the "Best of the Knot" for the last nine years). In 2018, the large banquet room was remodeled, providing a fresh, contemporary look. In 2022, the course recorded 29,154 rounds. In 2020, the course enhanced a portion of the outdoor range by adding a driving range enclosure powered by Top Tracer technology. This addition allows extended seasonal play and attracts all skill sets.
- Seascape Family Aquatic Center is located adjacent to the Bridges of Poplar Creek. It includes a large outdoor zero-depth pool with body and raft water slides, a bathhouse with locker rooms, an event area, volleyball courts, and a concession stand. Seascape is open from late May to mid-August. In 2018, the Sand Filters at Seascape were wholly replaced, improving water clarity and circulation. Annual passes for individuals or families are sold here as well as a daily admission option. The 2022 season had 1,645 annual pass members and 20,521 daily admissions.
- The Club at Prairie Stone (formerly known as Prairie Stone Sports & Wellness Center), located on the west side of Hoffman Estates, is a 100,000 square foot sports and health facility. It includes three gymnasiums, a High Intensity Interval

Training space, an indoor zero-depth and lap pools, public and member locker rooms, a running track, and aerobic and group fitness rooms. Spa services, massages, and childcare are also available. Monthly membership dues generate the most revenue for the facility, with 2,418 members at the end of 2022. There were 165,121 visits in 2022. As a part of our commitment to maintaining state-of-the-art facilities, the Club underwent renovation in 2020 to include a new functional fitness and strength area.

- Willow Recreation Center is a smaller recreational facility than Triphahn Center located on the north side of Hoffman Estates. It houses a gymnasium, a small fitness center with 166 members at the end of 2022, locker rooms, racquetball courts, preschool, and programming rooms. It is also the location of our outdoor skate park and Bo's Run, one of the District's two dog parks (the other dog park, Freedom Run, is located on the west side of Hoffman Estates). The District had 590 annual dog park members at the end of 2022. The Palatine Public Library leases approximately 1,200 sq. ft. within this facility to provide a branch library to our mutual residents. This facility recorded an annual attendance of 42,243 patrons.
- Vogelei Park, House & Barn is a 10-acre park located at the southeastern entry point to Hoffman Estates. A historic house and barn are found here, both of which are used for rentals. The barn and large park area are also excellent spots for many of our summer camps and special events. This historic site housed the District's first administrative offices after it was purchased in 1969. The park area was completely revamped, and the historic house was refurbished as part of a significant renovation in 2010. Construction began in 2021 to make the house completely accessible. Northwest Special Recreation Association (NWSRA) began using the facility for the Pursuit program for individuals with disabilities 21 years and older in 2022. The barn is the primary site for gymnastics and is also used for various summer camps, rentals, and the teen center. In early 2021, a new eSports Zone opened at this location.

2. Programs

The Park District offered the following programs last year. Registration numbers are also provided.

<u>Please see Balanced Scorecard for 2023</u> on page 42.

3. Additional Services

The Park District provided the following additional services to the community.

- Community-wide free and low-cost events, including children's activities and concerts.
- Provide staff and monetary support for the Village's 4th Fest.
- Two dog parks

 Mobile Outreach Recreation and Education (MORE) brings fun to the neighborhood. This program travels to areas of disenfranchised citizens using the MORE van to bring recreation directly to the citizens.

4. Other Benefits

While the Park District is a special purpose district, its impact on the community is multi-faceted and far-reaching. For example, the Park District's parks, recreational programming, and other opportunities improve the community's overall physical and mental health and wellness, thereby reducing healthcare costs. Before and after school and summer programs offer safe, convenient, and affordable childcare options for working families during critical times when school is not in session. These opportunities also help reduce juvenile crime. The Park District's open space and trees help improve air and water quality and mitigate flooding.

X. Recommendations for Increased Accountability and Efficiency

1. Intergovernmental Fees and Charges

One opportunity for efficiency would be the elimination of fees and charges assessed by other units of government. By way of example, below are amounts that other local government units charge the Park District even though the Park District's taxpayers are also taxpayers of these other units of local government. Such fees and charges, and the bureaucracy accompanying them, inhibit the park district's ability to deliver programs, facilities, and services at the least possible cost.

Other local government units should recognize that intergovernmental fees often lead to inefficiency in the expenditure of taxpayer dollars through extra bureaucracy and administrative costs. In many cases, the unit of government assessing the fee ultimately benefits from the project or event, meaning it can recoup its costs through the extra sales tax or other revenue that will be generated. Where such fees are absolutely necessary, general-purpose government units should offset the fee by crediting the park district for all benefits they will receive from a project, event, or property. For example, open space that is protected and maintained by the Park District helps mitigate stormwater management costs, so assessing stormwater management fees on the Park District not only leads to inefficiency but is also shortsighted.

Governmental units should be discouraged or prohibited from charging more than their out-of-pocket costs associated with the activities covered by a fee assessed to another local government unit with the same taxpayers. Put another way, one local government unit should not profit by taxing another. Eliminating local permit fees is a way to reduce administrative costs without impacting overall public revenue. Local government best serves the people when it cooperates and works together. Some communities

recognize this and do not charge fees to other units. All communities should be encouraged to follow that model to receive the best results for local taxpayers and to promote governmental efficiency.

2. Inefficiency of Other Governments

The Park District is also negatively impacted by the inefficiency of the state and other units of local government.

- In FY2023, the Park District experienced delays in Cook County property tax distributions. Specifically, per Cook County, property tax bills are expected to be available online by November 1, 2023, with a due date of December 1, 2023. This delay will be the third in a row, continuing a trend that began with delayed second installment tax year 2021 bills and delayed first installment tax year 2022 bills.
- Although the Park District is financially well prepared to overcome the current delays in property tax distributions, the potential for further and more substantial delays in property tax distributions by the county could eventually have a negative impact.

3. Unfunded Mandates

Unfunded state mandates are another cost driver. While the Park District recognizes that there are benefits to some of these mandates, modifications could help alleviate some of the burden to the park district.

a) Non-resident FOIA Requests. Last year, the park district spent hundreds of hours and tens of thousands of dollars in staff time and legal fees to fulfill FOIA requests. Often, the individuals/businesses submitting the FOIA requests are from outside the park district boundaries, and they appear to be serving a specific agenda rather than assuring better local government.

Under current law, resident taxpayers end up footing the bill for these non-resident or commercial requests. In order to help alleviate the burden for these non-resident requests, the law could be amended to: (1) add a requirement that non-residents identify/explain the purpose of the request for information; (2) add a time limit on how far back a non-resident can request information; (3) staff time and costs could be included in the amount that is reimbursable for non-resident and commercial requests; (4) move back the deadline for non-resident requests 10 business days so that the park district does not have to delay services to its residents in order to comply with a non-resident request.

Sunshine laws are supposed to protect taxpayers by allowing them to shed light on any issue that is not exempt from FOIA. However, local government can be burdened by having to drop everything to rearrange priorities to meet FOIA deadlines, particularly if it has limited resources. Since residents ultimately bear

the expense of complying with FOIA, treating resident and non-resident requests differently would be justified.

b) Criminal Background Checks. All park districts are statutorily required to conduct criminal background checks on all employees pursuant to Section 8-23 of the Park District Code. The background checks must be done through the Illinois State Police (ISP). Annually, the Park District spends thousands for criminal background checks. The Park District does not recommend eliminating this mandate because it is necessary to ensure the safety and well-being of children and other park district patrons. However, the State should explore ways in which it could improve the current system and make it less costly for park districts to comply with the law.

The mandate also raises the fundamental question of why one layer of government is forced to charge its taxpayers to comply with a State mandate when the State determined to impose it. Put another way, if the State has determined that criminal background checks are necessary for public safety, the State should assist with compliance.

The Park District recommends studying whether a more efficient background check process can be implemented through the ISP to reduce the time and expense it takes for background checks. Another suggestion is that ISP waive the fee for checks on minors or all fees for name checks. If a "hit" comes from a name check, the fee could be charged for the more costly fingerprint check. Since it is a state mandate, perhaps the fee structure for park districts should also be reviewed to determine whether the fee being charged exceeds the actual cost of doing the check and, if so, perhaps the ISP could consider reducing its cost to local governments.

- c) Prevailing Wage. One way to reduce the burden on local government staff is to limit the prevailing wage requirement to larger capital contracts. This would free up tracking of the paperwork on small repairs and projects. One reason for creating a threshold requirement is the administrative burden's cost relative to the actual project's cost. For example, eliminating the prevailing wage on smaller projects, e.g., those less than \$50,000, will result in more local bids and decrease the overall cost for these smaller public works projects.
- d) Newspaper Publication. The newspaper is no longer the most effective way to provide notice. Websites are cheaper and reach more people. Permitting the park district to post the information on its website in lieu of newspaper publications would reduce costs.

4. Opportunities for Increased Transparency

As illustrated above, the Park District is very transparent in its operations. The following are opportunities for increased transparency:

 Identify items that are not posted to the Park District website and implement staff guidelines to post.

5. Opportunities for Other Intergovernmental Agreements

 The Park District is always open to additional intergovernmental agreements with all local, county, state, and federal agencies.

6. Opportunities for Savings such as Energy Efficiency Projects, Joint Purchasing, Grants

- As technologies change creating opportunities for resource allocation efficiencies and cost savings (e.g. ComEd LED, etc.) the Park District will work with all stakeholders to research and analyze the potential for savings.
- Grants are always an efficient funding option to explore for smaller and larger capital projects alike. Although grants are not a dependable funding source for projects, they help to relieve financial burdens that would otherwise be transferred to our taxpayers. The Park District will continue to explore grant opportunities.
 - A great example of the capital savings grants offer, in <u>February of 2024</u>
 the Park District was awarded the State of Illinois Open Space Land
 Acquisition and Development (OSLAD) grant in the amount of \$600,000.
 This grant is to be used towards the needed enhancement of Vogelei
 Park.

XI.OTHER

Dated:	[INSERT DATE FINAL REPORT APPROVED BY EFFICIENCY COMMITTEE]
Signed:	ICHAID'S SIGNATI IDE

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