IAPD/IPRA CONFERENCE SESSIONS 2017

1	Boardsmanship	Commissioners Round Table	Pat M
	Boardsmanship	Director and Commissioner Relationships	Craig
	Boardsmanship	Director and Commissioner Relationships	Pat M
4	Boardsmanship	Director and Commissioner Relationships	Ron E
5	Diversity	Managing Transgender populations & accessibility to public facilities	Colleen
6	Diversity	Grants - More than clicking a button	Sandy
7	Diversity	Grants: More than clicking a button	Katie B
8	Diversity	Transgender: Dealing with the complex issues impacting park distric	Eric
9	Diversity	Transgender: Dealing with the complex issues impacting park distric	
10	Diversity	Transgender: Dealing with the complex issues impacting park distric	Ron E
11	Diversity	Transgender: Dealing with the complex issues impacting park distric	Debbie
12	Diversity	Transgender: Dealing with the complex issues impacting park distric	Pat M
13	Facilities	Energy Efficiency Incentives	Craig
14	Facilities	Building blocks of Early Childhood centers	Wendy
15	Finance/IT	GASB New financial reporting module	Lynne
16	Finance/IT	Information Security - safe online	John A
17	Finance/IT	Mobile App	John A
18	Finance/IT	Power Tips and Tricks using Microsoft Excel and Word	Martha
19	Finance/IT	Power Tips and Tricks using Microsoft Excel and Word	John A
20	Finance/IT	Power Tips and Tricks using Microsoft Excel and Word	Wendy
21	Finance/IT	Technology Security everyone in your organization should know	John A
22	Governance/Legal	Hot Topics on Labor Employment	Craig
23	Governance/Legal	Legal Legislative Part I & II	Craig
24	Governance/Legal	Changing your agency's culture to reduce tort exposure	Craig
25	Governance/Legal	FOIA/Open Meetings Act	Eric
26	Governance/Legal	Hot Topics on Labor Employment	Eric
	Governance/Legal	Legal Leislative Part II	Eric
	Governance/Legal	New FLSA Regulations	Eric
	Governance/Legal	Park Wars - The never ending saga	Pat M
	Governance/Legal	Park Wars - The never ending saga	Ron E
	HR/Risk Mgmt	Active Threat Emergency Preparedness	Gary F
	HR/Risk Mgmt	Fraud Risks/Internal Controls	Lynne
	HR/Risk Mgmt	Interviewing for Results	Sandy
	HR/Risk Mgmt	Managing and using Drones in Recreational public property	Ron E
	HR/Risk Mgmt	Managing and using Drones in Recreational public property	Gary B
	HR/Risk Mgmt	Tips for recruiting the millennial workforce	Martha
	HR/Risk Mgmt	Tips for recruiting the millennial workforce	Wendy
	Leadership/Mgmt	Building meaningful relations at work	Colleen
	Leadership/Mgmt	Building Meaningful Relationships at work	Bill
	Leadership/Mgmt	Communicate for the Win	Debbie
	Leadership/Mgmt	Communicate for the Win	Bill
	Leadership/Mgmt	Communicate for the Win	Dean
	Leadership/Mgmt	Fire it Up! The power of making Good happen	Debbie
	Leadership/Mgmt	Game of Thornes	Jody
	Leadership/Mgmt	Game of Thornes	Debbie
	Leadership/Mgmt	iLearn 2017; Trending Topics	Colleen
47	Leadership/Mgmt	IPRA Member Engagement	Katie B

IAPD/IPRA CONFERENCE SESSIONS 2017

			1
	Leadership/Mgmt	Leadership Development - Maximizing your potential	Jody
	Leadership/Mgmt	Leadership Development - Maximizing your potential	Bill
	Leadership/Mgmt	Leadership Development - Maximizing your potential	Katie B
51	Leadership/Mgmt	Moving from Management to Transformational Leadership	Colleen
	Leadership/Mgmt	Next Level Data	Sandy
53	Leadership/Mgmt	Next Level Data	Colleen
54	Leadership/Mgmt	Next Level Data	Dean
55	Leadership/Mgmt	Next Level Data	Gary B
56	Leadership/Mgmt	Using survey research to improve your operation	Sandy
57	Leadership/Mgmt	Using survey research to improve your operation	Colleen
58	Leadership/Mgmt	Using survey research to improve your operation	Martha
59	Marketing/Communicat	Customer Service Bootcamp	John A
60	Marketing/Communicat	Customer Service Bootcamp	Gary F
61	Marketing/Communicat	Invasive Species of the Human Variety	Steve B
62	Marketing/Communicat	Resume Writing and Interview Tips	Lindsay
63	Marketing/Communicat	Tailoring your public process: Engage your community	Lindsay
64	Marketing/Communicat	Throw out the Brochure - Modern Web Marketing	Lindsay
65	Marketing/Communicat	Using Signage and Graphics to promote brand	Lindsay
66	Parks/Natural Resources	Bid process in plain English	Katie B
67	Parks/Natural Resources	Capital Projects - Improving efficiency and success	Steve B
68	Parks/Natural Resources	Maximizing Tree Benefits/3D canoply analysis and the urban forest	Gary B
69	Parks/Natural Resources	Pest Risk Analysis	Steve B
70	Parks/Natural Resources	Up a Creek	Gary B
71	Recreation	Blowing off Steam	Jody
72	Recreation	Captain No Funs guide to safety	Jody
73	Recreation	Captain No Funs guide to safety	Gary F
74	Recreation	Enjoy the Ride	Dean
75	Recreation	Enjoy the Ride	Martha
76	Recreation	Enjoy the Ride	Wendy
77	Recreation	Fire, Shelter, Water - Can you survive?	Ron E
78	Recreation	The plight of the middle manager	Colleen
79	Recreation	The Power of Pause	Dean

BOARDSMANSHIP

IAPD/IPRA CONFERENCE

JANUARY 2017

SATTRONS //2,117 2:00-3:15 P.L PROGRAM SESSION NUMBER ____ $\# 13 \circ$ TITLE OF SESSION _____ COMMISSIONE S ROUNDABLE PRESENTER(S) KELLY CHAMMES, KEVIN DULAN, JEFF FOUGEROUSSE) PRESENTER(S) KELLY CHAMMES, KEVIN DULAN, JEFF FOUGEROUSSE) 1. What knowledge/information was of value to you/Hoffman Estates Park District? LISTENING TO THE PROBLEMS / ISSUES THAT OTHER BOATLOS ARE CHARLENGED WITH INCLUDING BAT NOT LIMITAN TO NON-ATTENDING COMMISSIONENS BAD RELATION SHIPS BETWEEN UILLAGE / PARK DISTRICTS, CARE OF RESOURCES WHEN THE PARK DISTRICT IS PART OF THE POUCE IFIRE DEPARTMENTS IT HELPS TO JUT IN PERSpectice How FORTUNATE WE ARE TO Represent H.C. P.D. 2. Practical applications for HEPD. IT IS CRITICAL WE CONTINUE TO MANTAN A COHESIVE WELL FUNCTIONING BLAND OF COMMISSIONING IT IS IMPORTANT THAT WE CONTINUE TO MAINTAIN A South RECATION SHOP WITH THE MUAGE AS IT IS IN THE BEST INTEREST OF OUR RESIDENTS - Good INTERGOVERUMENTA RECATION SHIPS CAN SAVE THY PTYER \$5. - FINANCIAL STEWARD SHOP TRANSPARENCY, INTERGOVERNMENTAL COOPERATION ARE KEYS TO ATE PARK DISTRICTS SUCCESS. A " M. A. 1/24/17 Inta de SUBMITTED BY: PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND.

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IAPD/IPRA CONFERENCE

JANUARY 2017

SATURONY 1/21/17 10:15-11:30 A.L #118 PROGRAM SESSION NUMBER TITLE OF SESSION DIRECTOR COMMISSIONER RELATIONS HIPS mike Cente PRESENTER(S) What knowledge/information was of value to you/Hoffman Estates Park District? 1. RECONFIRMATION THAT THE ATTORNET WORKS FOR THE DISTRICT / BOARD OF COMMISSIONERS NOT THE EXECUTIVE DIRECTOR THOUGH THEY WORK DIRECTLY WITH THEM. ATTORNEY ALLEGIANCE IS 1000/0 TO THE BOARD. THE MAXIMUM CONTRACT IS 3TOMPS BUT GENERALLY THEY ARE ONE YEAR CONTRACTS AS SEVERANCE ISSUES ARE A CONCERN FOR LONGER TERM CONTRACTS ARE THE BOARD OF COMMISSIONERS SET THE POLICY AND THE DIRECTURS AND THE CEO'S THAT STEER THE SHOP A GATLY BASIS 2. **Practical applications for HEPD.** - NEED TO CONFIRM IF WE HAVE A POLICY ON WHO CAN CONTACT THE ATTURNEY (I.C. JUST THE PRESIDENT OF THE BOARD OR ANY COMMISSIONER ?) WE CURPENTY HAVE ONE YEAR CONTRACTS SO WE HAVE LIMITED ANY SEVERANCE EXPOSURE - THE BOARD DELEGATES TO THE DIRECTUR ALL HIRING AND FIRING DECISONS. TO WHAT LEVER IS A POLICY ISSU SUBMITTED BY: PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

IAPD/IPRA CONFERENCE

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JANUARY 2017

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PROGRAM SESSION NUMBER
TITLE OF SESSION Director + Commissioner Relationships: Can Farmers + Comboys Be Friends?
PRESENTER(S) Kobert Bush - Ancil Glènk ; Michael Clark - Palatine PK
·
1. What knowledge/information was of value to you/Hoffman Estates Park District?
- Not alot of new information here -
- Reminder - Commissioners introduce policy
and Directors implement that policy.
- change of Directors is often a result in the change
of commissioners, Director can be solid but can still be involved in change.
- Discossed term hinds, no right answer.
2. Practical applications for HEPD.
- Reminder - Attorn of work for the Board and District.
- Relationships are important - Board to Erec Director.
Board to Legal Council, Exec Director to Legal Council,
- Policies are important. It you have the right policy
in place, you alliminate alot of potential problems,
in place, you alliminate abt of potential problems. How the right policy and let your Exec Director do his job.
SUBMITTED BY: Ron EUANS - Commissioner

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Director and Commissioner Relationships

Valuable information:

Presented by Rob Bush, explored appropriate relationships and boundaries between the Director, staff, and commissioners. Discussions established parameters as to the appropriate contact between the district attorney, commissioners and the director.

Practical applications for HEPD:

The District is already operating within the appropriate parameters for these relationships.

DIVERSITY

4

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER 1003 TITLE OF SESSION Managing Transgender Populations and Accussibility to Public Fairlities PRESENTER(S) Michael Clark, Keri- Up J. Krafthefer, Sephie Michaels

1. What knowledge/information was of value to you/Hoffman Estates Park District? DLODU here are many issues tauna transaender MAN dau larn apout AMA atra MUI 11 MW ate from there WM nsounder DODWATION needs 6 MMMMH allomodated in programs SMA easimation an Vaen Mix tions Man tautifies-sometimes needs VIL A Dasis 125

2. Practical applications for HEPD.

transgender taulities, registration transander need Abut DAMTS thes to see how. inants ONG VIMS transann 4171 TMOS NNAS M IMM) basis A CASE-DU-CASE

SUBMITTED BY: WID Y

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER TITLE OF SESSION PRESENTER(S) 1. What knowledge/information was of value to you/Hoffman Estates Park District? 2. Practical applications for HEPD 000

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AA

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER <u># 1008</u> TITLE OF SESSION <u>Grants: More than clicking a button</u> PRESENTER(S) <u>Kindall Parrott & Cathy Splett</u>

1. What knowledge/information was of value to you/Hoffman Estates Park District?

This lecture provided the basics of the process of writing & obtaining geants. The grant cycle was discussed, including details of each step from generating ideas to closing out the project.

2. Practical applications for HEPD.

Opportunities What to research grant resources. Free wearch engines with, as well as search. engines for a fee. When assessing patential funder, key information includes the mission ptakment (making pure missions) coincide) as well as previous) grandees, awing prant size, & period additional actors. SUBMITTED BY: Katel Pasile PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER Kichts TITLE OF SESSION 6/MC PRESENTER(S) What knowledge/information was of value to you/Hoffman Estates Park District? 1. developments PGAN Practical applications for HEPD. 2. m IY 1425, UENENGER FIDE SUBMITTED BY: PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NU	MBER
TITLE OF SESSION	Tansforder: Dealing with the Complet issues impacing P. Distant
PRESENTER(S) /////	IN S Robert

1. What knowledge/information was of value to you/Hoffman Estates Park District?

* Highters P.S. / Polastine 1-5-× Reach Transporter Policy with all state * where do whe strang? * Our policy - Gronte Policy before issue

2. Practical applications for HEPD.

Port & Reincus Policy w/ n/ STARE
Hollmon V? all to NexT Hollmon U? Enc
* Hove All STARE SIGN OFF ON Palicy
* Embrare the Scustity of the Townspender- "He, sthe " Toe
Affinan / Dentray with.
SUBMITTED BY: Long For g

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER _______ HIS TITLE OF SESSION ______ Transgender: Dealing with the complex Issues ITTLE OF SESSION ______ Transgender: ______ Dealing Park Districte PRESENTER(S) ______ Keri-Lyn J. Krafthefer _____ Robert T. McCabe

2. Practical applications for HEPD.

- Bottom Line - Hade a policy in place, train your staff and aducate them, be prepared for what might or could happen. - you can enfore your Dress code policy, it is not discrimatory. The first person to encounter a Transgender situation probably will be a young 18 yr old Staff maniber, so keep your policy understandable, in plain Edistria Most situations have found that your people closest to situation handle with no problems, it's the parent's that can't deal with it. SUBMITTED BY: _____ Bon ENANS - Committee oner

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10

IAPD/IPRA CONFERENCE

JANUARY 2017

115 **PROGRAM SESSION NUMBER** Dealing with TITLE OF SESSION stricts PRESENTER(S) Keri-Lynz IM ma 29 -What knowledge/information was of value to you/Hoffman Estates Park District? 1. before you have a problem Olicy Have a VPPS q ICIES 07 raining Sinn Ot 2. Practical applications for HEPD.] Restrooms - Ideally gender neutral otherwise according to according to oerder identity ritarea Dut sbeina other individuals who do not wa **SUBMITTED BY:**

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IAPD/IPRA CONFERENCE

JANUARY 2017

FR: 077 1/20/17 3:30 - 4:47 P.A. # 115 PROGRAM SESSION NUMBER TITLE OF SESSION TRANSGENDER: DEALING WITH THE COMPLEXE ISSUES IMPACTING PARK ATSTRICT PRESENTER(S) KER-LYN J: KRAFF HEFER Robert T. Mc CABE What knowledge/information was of value to you/Hoffman Estates Park District? 1. - ABOUT HARF OF THE STATES PROHIBIT DISCRIMINATION BASED ON GENORN IBENTITY I ILLINOIS PROHIBITS DISCRIMIN ATTOM - THE CAR'S AND ISSUES ARE NEW SO NOT SURE HOW TO CAFERE THERE ARE MARY CONFRICTING CANS, COURT OPPORTONS, AND AGENCY DIRECTION. DEVELOPMENTS OCCURRING ARMEST DAILY. CANS BASED ON INDIVIDUAL'S PERSONAL FERINGS OF GENDER TOENTRY NOT PHYSICAL AND TOMY - FOR MANY PEOPLE THIS IS A DIFFICULT FSSUE. ON OPPONTELY CHARGED SITUATION. FEAR OF ABUSE OF THE CARS. 2. Practical applications for HEPD. BEST PRACTICES - HAVE A POLICY IN PLACE BEFORE You HAVE AN ISSUE. A POLICY FOR EMPLOYEES AND PATRONS. TRAN YOUR EMPLOYEES ON THE POLICIES. × POLICY SHOULD INCLASE CENTAN THASS INCLUSIVE ye-ye - atte TO COMPLAIN TO ABOUT VIOLATIONS - RIGHTS OF THE TRANS GENEN INDIVIONAL IN THE WORK PLACE. - Employer RESPONSIBLE TO RESPECT RIGHTS - Employen Responsible To Enfonce policy BE AWARE OF THE DEVELOPING TRENDS AND LAW ON TRANSGENDER RIGHTS AS THEY ATGE CHANGING RAPPORT. Jatrick J. M. Arm. 1/24/17 SUBMITTED BY: PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND.

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FACILITIES

12

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER the Station TITLE OF SESSION PRESENTER(S) What knowledge/information was of value to you/Hoffman Estates Park District? 1. 'inclaimat terostics)estpro NO. 2. Practical applications for HEPD. **SUBMITTED BY:** PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

Energy Efficiency Incentives for Illinois Park Districts

Valuable information:

We reviewed the **Illinois Energy Now** suite of programs supposed by IL DCEO that provides Illinois park districts with incentives for energy efficiency projects, as well as supporting programs for energy assessments and other money saving programs. The Session addressed the ability to get grants for electric work. This involves new construction and replacement of outdated equipment with new energy efficient equipment. Grants will end from the state by 5/31/2017 and monies collected and not spent will be returned to ComEd for either new programs or rebates.

Practical applications for HEPD:

Staff will investigate opportunities for grants in our new construction projects like North side TC. We will investigate for expenditures from our green initiative line items as well.

FINANCE/INFORMATION TECHNOLOGY

IAPD/IPRA Conference

JANUARY 2017

PROGRAM SESSION NUMBER _

TITLE OF SESSION GASB New Financial Reporting Module

PRESENTER(S) _____ Fred Lantz/Krisztina Dommer Sikich

1. What knowledge/information was of value to you/Hoffman Estates Park District?

The session spoke to the GASB pronouncements being considered and how they could affect financial statement preparation.

Near Term includes 60-90 days after the end of the reporting period

Short Term includes 12 months after the end of the reporting period

Long Term includes information about all financial resources - simply net worth

GASB has issued an invitation to comment on the financial reporting modules above, comment deadline is March 31, 2017.

Handout information attached.

SUBMITTED BY: _____Lynne Cotshott_____

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IAPD/IPRA CONFERENCE

JANUARY 2017

 PROGRAM SESSION NUMBER
 # 313 1/20/2017 8:15am to 9:30am

 TITLE OF SESSION
 Information Security to keep you safe Online now

 PRESENTER(S)
 Randy Wilson

1. What knowledge/information was of value to you/Hoffman Estates Park District?

The #1 threat of Information security: End Users. More training on best practices is needed.

How do we know if we're secure? We're not. It's not absolute, it's a process. Finding the right

balance to secure the network (i.e. patching software, strong passwords, screensaver lock, etc.)

while not making it too difficult for end users to perform their daily tasks.

Useful website: haveibeenpwnd.com will inform you if your email address was part of a breach that occurred. If so, change password immediately. Useful tool: Ninite Pro to patch software efficiently.

2. Practical applications for HEPD.

More Hoffman U training for end users pertaining to safety when browsing the Internet,

clicking links on the web or email that may lead to malicious websites, raising awareness of

emails that are actually phishing attempts to obtain private information.

When performing a Google Search, the first few results will have a small "Ad" icon next to it

this is actually a purchased ad by someone else and not necessarily the owners of the website.

SUBMITTED BY: John Agudelo

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15

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER #306 1/20/2017 9:45am to 11am

TITLE OF SESSION Park District Mobile App

PRESENTER(S) Omar Sandoval, IT Manager Naperville Park District

1. What knowledge/information was of value to you/Hoffman Estates Park District?

There are Pros & Cons to having a mobile app. Con: It needs to be constantly updated with up to date data & compatibility when a new mobile device OS is introduced. Pro: Everyone uses a mobile device more than computers, convenience, easier to use than a browser on a computer. Naperville uses ActiveNet as oppose to RecTrac at HE Parks. It cost Naperville ~\$13,000 to develop a lot of work internally saved them \$. If outsourced to a vendor the cost is between \$25-30,000.

2. Practical applications for HEPD.

Naperville's app is able to utilize a digital card for members. Instead of swiping in a card, the member opens the app and scans their phone with the digital card open on a scanner. Some members like this as they bring their phone for everything when they workout so they don't have to carry their card. Naperville is also able to utilize push notifications through their app which we have as well. Greygoomedia is the vendor that helped polish Naperville's mobile app.

SUBMITTED BY:

John Agudelo

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16

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION	N NUMBER <u>328</u>		
TITLE OF SESSION	Power Tips	& stricks-	Using Exceled and
PRESENTER(S)	Chip Kose	-	

1. What knowledge/information was of value to you/Hoffman Estates Park District?

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2. Practical applications for HEPD.

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SUBMITTED BY:

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSIO	NUMBER #328 1/20/2017 1pm to 2:15pm
TITLE OF SESSION	Power Tips and Tricks Using Microsoft Excel and Word
PRESENTER(S)	ip Rose

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Excel: Conditional Formatting - Create rules to highlight cell values. Formulas - Show Formulas to

check if an Excel doc has formulas in any of its cell(s). Autosum, always start with =

i.e. = (c3-b3)/c3 or (c3-b3)*.25. \$ symbol locks formula in place, press F4 to make it absolute

vlookup, pivot table, sort A-Z, primary & secondary sort by adding levels.

Word: Custom margins, setting as default. Indent, translate, styles

2. **Practical applications for HEPD.**

Business dept. Accounting who deal with a lot of data in spreadsheets could benefit with the

information Chip Rose presented. Creating Formulas to calculate % or highlight important

values in a cell. Recreation could also benefit with all the data they have on an Excel spreadsheet

brightinsight.com is the company that teaches these power tips and tricks as well as more.

A lot of these tutorials are also easily found by Google searching.

SUBMITTED BY: _____ John Agudelo

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER 328						
TITLE OF SESSION	Tricks	Using	Microsoft	Excel and Word		
PRESENTER(S)	Chip	Pose				

1. What knowledge/information was of value to you/Hoffman Estates Park District?

0 70 au

2. **Practical applications for HEPD.**

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19

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER #311 1/20/2017 3:30pm to 4:45pm

 TITLE OF SESSION
 Technology Security Everyone in your Organization Should Know

 PRESENTER(S)
 Links Technology - Mario, Josh, John, Joey, & Joe

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Be wary of SSIDs (WIFI access points) that are public and open without a password.

i.e. hhonors. Links was able to setup a transparent access point named exactly the same and

users connected. Without them knowing, Links was able to grab website information as the

user visited various websites. Spyware/Malware, annoying marketing pop ups vs. Viruses,

an actual application that destroys data. Be wary of Phishing attempts, fraudulent links that take you to a malicious website.

2. Practical applications for HEPD.

User training, more Hoffman U. We're taking the proper steps by having already implemented:

(1) A Firewall (2) OS Patching (Windows Update) (3) Antivirus & Software updates

(4) Local Administrator permissions. Could do better to educate our users with certain topics

like web, email security, etc.

SUBMITTED BY:

John Agudelo

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GOVERNANCE/LEGAL

IAPD/IPRA CONFERENCE

JANUARY 2017

31 PROGRAM SESSION NUMBER MEETINGS FOTA OTEN TITLE OF SESSION Tolin PRESENTER(S) What knowledge/information was of value to you/Hoffman Estates Park District? 1. open Mostassbe disinsed. Con/can-not Practical applications for HEPD. 2. 12 NIMO HEP 1-lackrsh Cen / should loser! DECENTRA M SUBMITTED BY: EFTE LENTINGER PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND.

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21

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JANUARY 2017

PROGRAM SESSION NUMBER TOPRS M TITLE OF SESSION PRESENTER(S) What knowledge/information was of value to you/Hoffman Estates Park District? 1. 7ertamines (aw 40 Practical applications for HEPD. 2. KAW Y resolue EAL LENINGER SUBMITTED BY: PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

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JANUARY 2017

PROGRAM SESSION NUMBER TITLE OF SESSION asste. PRESENTER(S) 1. What knowledge/information was of value to you/Hoffman Estates Park District? 2. Practical applications for HEPD. UMID UENTRIGEZ HI SUBMITTED BY: PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND.

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER - Tegulathons FLAA NFLI) TITLE OF SESSION ollmon blower 1.871 PRESENTER(S) 1. What knowledge/information was of value to you/Hoffman Estates Park District? I=/ 2. Practical applications for HEPD. UN M N LENTINGETZ SUBMITTED BY: \mathcal{I}

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IAPD/IPRA CONFERENCE

JANUARY 2017

SATURONY 1/21/1-2
PROGRAM SESSION NUMBER # 142 Topic Track: 50 - 1:45
TITLE OF SESSION PARK WIRS THE NEVER
PRESENTER(S) ROBERT BUSH SCATT A. PUMA
1. What knowledge/information was of value to you/Hoffman Estates Park District? A WIDE RANGE OF "WHAT IF" REM LIFT Specific SCENARIOS WERE GISCUSSED INCLUDING
FUTA ISSUES, OPEN METTING ACTS VIOLATIONS,
PAC DECISIONS/RECOMMENDATIONS, CONTRACTS, FIRST AMENDMENT RIGHTS, USE OF SOCIAL MEDIA, USE OF PRIVATE PHONES AND E-MARS, ETC. PAC CAN TAKE ON BOTH PRIVATE OR PUBLIC DEVICES.
2. Practical applications for HEPD. - THE public Access Counsider (PAC) ISSNES 15/16 FORMAL OPINIONS EVERY YEAR SO 17 15 IMPORTANT TO STAY ON TOP OF THEIR COMMUNICATIONS. THEIR OPINIONS WEIGH HEAVILY AS ONLY ONE CHARLENGE HAS BEEN NON AGAINST THEM. IN SYSTERS
- IF AN ITEM IS NOT ON THE AGENDAG YOU CANT THE FURMAL ACTION - ALL CONTRACTS AUST BE APPROVEDIN OPEN SESSION. - PUBLIC COMMENT RULES APE IMPORTANT AND SHOULD BE ENFORCED REGULARLY HOD CONSISTENTLY
SUBMITTED BY: John Julian 1/24/17

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSIO	N NUMBER #142	
TITLE OF SESSION	Park Wars - The Never Ending: Saga	
	Robert K. Bush - Scott A. Ruma	

1. What knowledge/information was of value to you/Hoffman Estates Park District?

This	Sassion	is a	lulays	good	- 1	It deal	s which	actual
	handel		E E	•				
	nucicipa	•						
								I handle.
		18 A.						

2. Practical applications for HEPD.

- Interesting topic - you can not restrict content of a public comment, but can limit time given to a particular comment. - Important to have policy for how long a resident can talk and how long a particular topic can be talked about, Add to this, if you have several residents that went to talk on same subject, have policy limiting time on topic - You can not prohibit residents from criticizing a elected officials. SUBMITTED BY: Ron EUANS. commicianer

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Hot Topics in Employment

Valuable information:

Addressed recent legislative changes including the proposed minimum salary level for exempt employees (currently on hold) and other topics including unionization and transgender employee guidelines.

Practical applications for HEPD:

Staff has addressed the new salary level requirements already. We have policies and procedures for transgender employees and patrons and will focus on training in the future. The union topic was interesting, as there seems to be a new push in some areas. It is important that the District follow all rules regarding the possible formation of a union very carefully should it present itself.

Legal Legislative Part 1 and Part 2

Valuable information:

Both sessions addressed current and pending legislation and court case law on topics including FOIA, OMA, IMRF, government consolidation, etc.

Practical applications for HEPD:

Staff has been very proactive in these areas with current policies, procedures and training to ensure the District is protected and in compliance with all legal requirements.

Changing Your Agency's culture to reduce tort exposure

Valuable information:

Focused on a variety of training and procedures to help ensure the district maintains a low level of possible legal exposure from bad practices.

Practical applications for HEPD:

Session highlighted how being a member of PDRMA helps a district avoid bad practice liability or legal exposure. Emphasized how good procedures that are properly followed help maintain a district's limited risk exposure.

HR/RISK MANAGEMENT

OK- 930 - Garding -

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER $\frac{314}{}$		
TITLE OF SESSION	Active Threat Emergency propriedness	
PRESENTER(S)	14°	

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Paul @ Retasiculity. Com	in the second se
- Social midia - Fore book / Twitten - Mmi Notetrioter Village	
1/24 HI - Collaboration - Top down Commitment - (STATS @ Ilie TOP)	
- Accountability (N. I. M. S.)	
- Moris Northeartion	

2. Practical applications for HEPD.

1643- INVOLVING Yourt. SUBMITTED BY: Jan Tong

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IAPD/IPRA Conference

JANUARY 2017

PROGRAM SESSION NUMBER _

TITLE OF SESSION Fraud Risks/Internal Controls

PRESENTER(S) _____James Sullivan Sikich

1. What knowledge/information was of value to you/Hoffman Estates Park District?

The session spoke to a variety of items that truly are considered as fraud; circumventing rules, asset misappropriation, misuse of time, unwarranted OT, cheating time, ghost invoices, product substitution as examples.

Discussed that having a process for fraud investigation established is just as important as internal controls.

Having consistent discipline in place for violations is key to eliminating and addressing potential fraud.

Discussed stringing payables, breaking up purchases on multiple requisitions/purchase orders to avoid purchasing rules, is fraud as well.

Handout information attached.

SUBMITTED BY: _____Lynne Cotshott_____

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IAPD/IPRA CONFERENCE 1302 **JANUARY 2017**

21

PROGRAM SESSION NUMBER Kesult PULINA For TITLE OF SESSION PRESENTER(S) What knowledge/information was of value to you/Hoffman Estates Park District? 1. MAN K Merc 1112 2. Practical applications for HEPD. ind SUBMITTED BY:

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER	
TITLE OF SESSION Managing and Using Dromes In Recreational Public Prope	urty
PRESENTER(S) Michael Clark - ED Palatine	1
1. What knowledge/information was of value to you/Hoffman Estates Park District?	
- Big difference between Commercial and Resident - Fun use Prones.	
- Drouge or also known as UAV (Ummanned Aerial Vehicle).	
- Governed or regulated primarily by FAA - however loosely -	
- common use - Photography, Racing (competitive), Fun, Air shows	
- Model Airplane entitusists (Modelers) are in decline, Drones probable replan	Lemest
- Still not enough regulation, PPRMA not in Favor,	
2. Practical applications for HEPD.	
- Park Districts probably not ready for recreational use areas for Draw	2.5
but commercially are looking at their own uses - GIS mapping, photo for Markating, trouble shooting for roots and Fields.	
- Drone zoner or no Drone Zones, Fly ar no Fly - and how do you regulate, some feel you manage like Dog Parky .	
- Drone industry is not much help,	
- PK Districts should start with policy statement.	
SUBMITTED BY: Ron EUANS - Commissioner	

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131 Marketing & Managing Drone use by Park Districts

Presenter: Derke Price

What knowledge/information was of value to HEPD?

- The use of drones in parks will only increase as technology advances and they become as common as the automobile. Mail is currently delivered by drones in Switzerland. Amazon is currently negotiating with the FAA and testing drone delivery systems. Drones a here to stay. The FAA has published guidelines for commercial drone use but has not put forth anything for the recreational or private use of drones. For all practical and legal purposes, the park district can only enforce its wishes on the surface of the earth and upward for 150 feet above the ground. According to Derke Price, enforcement of the use of the air space above park property would be a legal challenge and costly one should a plaintiff challenge the district in court.
- Derke recommends the district develop places for private drone users to go and fly their devices. Control of commercial operators could be done by park permit. It is recommended that a permit process be developed for commercial drone use over the parks and that way when an occurrence happens we would not have to deny the person or persons that access ability. FAA has set standards for operation which includes not flying over people or private property.
- If the district were to engage in drone operations, we could obtain a 107 Remote Certification Exemptions intended for governmental agencies. However, it would be advantageous to have staff certified as an operator under the normal process.
- From a legal point, enforcement of park ordinances against the use of drones would be legally challenging and if a person does not follow the wishes of the district, the district should then report it to the FAA.

Practical applications for HEPD.

• The District should take a positive approach and facilitate use of drones within the district and not just place a ban. The FAA may or may not help in meeting the district's intent and wishes as it relates to drone use.

Gary Buczkowski IPRA 2017 1-19-1-22-2017

angeld Summer Courty of renderson. com 31 CONFERENCE EDUCATION SUMMARY FORM ONN **IAPD/IPRA CONFERENCE JANUARY 2017 PROGRAM SESSION NUMBER** Uillennial Workforce 1 provisional HI O **TITLE OF SESSION PRESENTER(S)** 1. What knowledge/information was of value to you/Hoffman Estates Park District? Hown students Atment of anning - world N attact · oun dialoave Conternation Practical applications for HEPD. 2. tothem hshic. when the realistical - UNKA NP 1 bost out sto Dad WINXIL (12 **SUBMITTED BY:**

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER ps for Recenting the Millennial Whyktore TITLE OF SESSION PRESENTER(S) immers

1. What knowledge/information was of value to you/Hoffman Estates Park District? <u>Plan for reconstruct</u>. Activity in schedule, Know the article, <u>*Eccus on technology</u>. Have marketing plan -1, here can the jub lead? They like What's tranky-make for add food toxclusive. <u>* Offer Incentives - Uniforms</u>, training, full yor business.

2. Practical applications for HEPD. -Offer flexible Schedules - Boost-them up - focus on pastives. - Look at interview questions. "Who are you?" - Open dialog - Give a little bit.

SUBMITTED BY: Mendy Honer.

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LEADERSHIP/ MANAGEMENT

IAPD/IPRA CONFERENCE

JANUARY 2017

program session number 23 TITLE OF SESSION Building Maningful Relationships at Work PRESENTER(S) Angela Summers

1. What knowledge/information was of value to you/Hoffman Estates Park District? • learnabout coworkers' personal lives (within reason) to create empathy * rapport • Millenials (or new staff) can learn from veteranstaff will to preserve integrity of past experiences, while bring my m fresh ideas

2. Practical applications for HEPD.

Communicate more with co-workers team, other departments
 Pair unlikely co-workers (in; new staff Eveteran staff) to create
 rapport = ham new things

SUBMITTED BY: Collen Palmer

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESS	ION NUMBER	_23_			
TITLE OF SESSI	ON Build	us Mean	wyFul Kell	lionetip	ATWORK
PRESENTER(S)_	ANgelA	Summer	5		

1. What knowledge/information was of value to you/Hoffman Estates Park District?

her ASHIP ------

2. Practical applications for HEPD.

HAVING A Good Nethtroughing WITH	STAFF
HAVING A Good Relationship with : HER YOUR RESULTS WILL BE YOU HAV	/6
AD A Better Employer	
SUBMITTED BY: Jul Forth	
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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION	NUMBER <u>505</u>	
- TITLE OF SESSION	Communicate -	for The Win
PRESENTER(S)	Lori Klinka	-

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Decide what you want to improve its all about them are them ONI rence 1 no what's in it buy in QP heas

2. Practical applications for HEPD.

rocedure 21hin Pasoning + Impac **SUBMITTED BY:**

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JANUARY 2017

PROG	RAM SESSION NUMBER 505
	OF SESSION COMMUNICATE FOR THE WIN
PRESE	ENTER(S) LOR Klinka
	What knowledge/information was of value to you/Hoffman Estates Park District?
	Communicate 15 NOT AN optional it
2.	Practical applications for HEPD.
	TO BE A BETTER LISTENR. TAKEING IN WHAT

SUBMITTED BY: ZL/

ELING

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Dean Bostrom

From:	Dean Bostrom
Sent:	Monday, January 23, 2017 9:09 AM
То:	Dean Bostrom
Subject:	Communicating to win #505 Lori Klinka

Speakers are naturally Nervous...focus on self not message or audience. Nervous reaction..lose focus, sweat, heart racing, physicalnervous energy changes form..going to happen...need to be able to control nerves.. Energy is good...need to channel energy excitement to be there in the moment..use what you have energy.. in positive way...when all about message..people think words stand on their own..need to conect words to audience...all about people who you are speaking to..people want you to be real, authenic....connect what do **they** want , need? Give them only what they need, they are thinking what is in it for me?

Performance mindset...judge ourself. Reflect on past communications worry if last was poor...or future...Mastery..evaluation or learning..what worked what did not work? When I started the meeting, what should I do different?

Goals for presentation? Focus 100 on who you are speaking to

Buy in..what is in it for them? Reason for meeting? Attention span..structure what you are going to talk about... Communication..power of pursausion?

Using stories.... very important, emotionally connected, easy to remember....our minds remember what we see, feel, then hear...mind is constantly

Point, story then point......never give up The little train that kept chugging along.. What makes a good story? Specific details that drive home or connect with everything is not important...

Story of constant change..evolving process..mind boggling...how have we (organization) made a difference? Tell story right away in meeting!

What do employees want? Want to be recoginized...

Preparing to speak....write it down..bullet points..need to feel good about it (presentation) impotant to reherse outloud! Reading is not rehersing...3 to5 times..not just words, having energy to reach very one in the room. Biggest difference! Not about memorizing ..know opening however look at notes and reherse...out loud words, energy, focus like riding a bike have to actually do it

30 font 3 points and 3 xxx? visual pictures are great, when slide goes up people are reading and not listening..the more you have the more you lose them...once audience checks outs, difficult to get back

Peraface what next slide is going to be...want to point out....tell what slides means..emotion

What is significance of information...

Q & A....

Repeat the question..time to reflect..do not be afraid of pausing...when in doubt...ask to repeat the question.

Imprompt questions...point story and point....repeat question...then point, story point or two or three points...the first ...the second... and thenthen repeat tell them what you are going to tell them, tell them and tell them what you just told them.

Numbers along do not tell a story or get rezction from audiance ...what you do matters...tell story senior center/off ice project how this going to benefit community...

Elaphant in the room..acknowledge it upfront..as we all know....address it...

Walk aways...focus on audience, practice, practice; getting away from judging self reflect on improving moving forward

not about numbers and dollars....personal impact on individuals. People business! What we do matters

Dean Bostrom, CPRE Executive Director / Board Secretary t 847-310-3604 | f 847-885-7523 | e dbostrom@heparks.org

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER TITLE OF SESSION PRESENTER(S)

- 1. What knowledge/information was of value to you/Hoffman Estates Park District?
 - As a leader you create the culture, - Are you there the to "do your job + get a paychek" OR are you there to be engaged (teamwork + give back) Complacency = content ment - Your desire to Change Must be greater than your desire to stay the same
- 2. Practical applications for HEPD. <u>Departments need to work together (teamwork)</u> <u>to move ahead and create a positive autoure</u>. <u>SUBMITTED BY:</u>

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"It is better to be respected than to be liked."

Have to be divert: Help me to understand' "Uhat I heard we you say was..." What questions do you have?" CONFERENCE EDUCATION SUMMARY FORM IAPD/IPRA CONFERENCE JANUARY 2017

PROGRAM SESSION NUMBER #18 TITLE OF SESSION <u>Game of YGBERRES</u> PRESENTER(S) <u>Gail Johnsan + Dam Parr</u>

1. What knowledge/information was of value to you/Hoffman Estates Park District?

() Avord Assumptions - that everyone is istering - that they understand what we want or that they know what we know (2) clarity - be clair with what you say lister you aread. (3) Be direct. - Know what you want to say and say it.

2. Practical applications for HEPD.

" Innoning staff is the norst thing you can geto. " or the negative freet burch is bretter than getting nothing ar all- But 14 is still ashel. " Duly positive for buck - maker people for grant - But still desait get what PLEASE FILL IN/THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

"We are working with people and people are sufficients."

Use these	>Helpme-bunderstend
USE these Phrases CONFERENCE EDUCATION SUMMARY FORM IAPD/IPRA CONFERENCE	I- What I head you
IAPD/IPRA CONFERENCE	say was
JANUARY 2017	- What guestions do You have ?
	real name?

PROGRAM SESSION NUMBER	8
TITLE OF SESSION Game of	Thomes
PRESENTER(S) Gail Johnson	9 Pam Parr

1. What knowledge/information was of value to you/Hoffman Estates Park District?

1(m) 1 0A é ÂN resites

2. Practical applications for HEPD. **SUBMITTED BY:**

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER 26 TITLE OF SESSION i Leaven 2017: Trending Topics PRESENTER(S) Minous Leadership Academy participants

 What knowledge/information was of value to you/Hoffman Estates Park District?
 <u>3 topics</u> <u>9 Using Data for Programming - Aiscussed various ideas</u> on how to celluct <u>4 use info</u> cellucted
 <u>O Drones in our Parks - discussed laws related to Drones <u>4 gave</u> <u>sample policies 2 vegistration forms</u>
 <u>3 Affiliate Agreements</u> - best practices on creating affiliate agreements
</u>

2. Practical applications for HEPD.

Dronus - laws are still vague, so make sure policy is

SUBMITTED BY:

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER #27 Part 1/21 2-3:15pm TITLE OF SESSION IPRA Member Engagement Town Hall_ Trueblood & Rita Fletcher PRESENTER(S) (): Intere

1. What knowledge/information was of value to you/Hoffman Estates Park District?

This ression provided an update rearding and provided numerous ideas ed to moreasing molocment A. Information was provided within the regarding educational, networking, & professional growth Sportunities

2. Practical applications for HEPD.

Privided current status & direction, along with incolvement opportunities, related to the IPRA, Future direction was also discussed. The information provided supported the importance park district tham members to become, involved in the IPRA. SUBMITTED BY: PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION		+113			
TITLE OF SESSION	Leadership	Deurlopment	- Marimizing	ionr	Potential
PRESENTER(S)	1 Molitor				and the second

1. What knowledge/information was of value to you/Hoffman Estates Park District?

	yet autside of your confort tone but work within your strong the It's good to
it to Sound	feel nervans and challenged.
Holds inyall bucket	- choices that that you - it you make a bad choice - rion it Timpatiences al the
Barre	process, take time to Algue things and It your not will hap work for it - you're
1. A. A. A.	
	not gring to have it.

2. Practical applications for HEPD.

Think and side the base and get reactive. does discipline Self discipline - heads to self matrol - heads to self rankidence - self raige time. SUBMITTED BY: (Indu

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JANUARY 2017

PROGRAM SESSION NUMBER
TITLE OF SESSION LEADERSITIP DEVELOPMENT - MAXIMIZING YOUR POLENTIAL
PRESENTER(S) ED Molitor
1. What knowledge/information was of value to you/Hoffman Estates Park District?
TO FORM A good RelATIONSHIP AND WITH A
GREAT ATTITUDE
2. Practical applications for HEPD.
TO FOLKS ON VISION AND GROWING TOGETHER
AS A TEAM.
SUBMITTED BY: Jun FA/SETTT
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Maximizing your Potential

44a

January 20, 2016



THE MOLITOR GROUP



Sense of Purpose

1. Why are you here?

2. What do you hope to accomplish?

3. If you are skeptical, why?

4. What are you excited about?

5. What is causing you the most anxiety right now?

6. What is holding you back and what push are you feeling?



Knowing Yourself

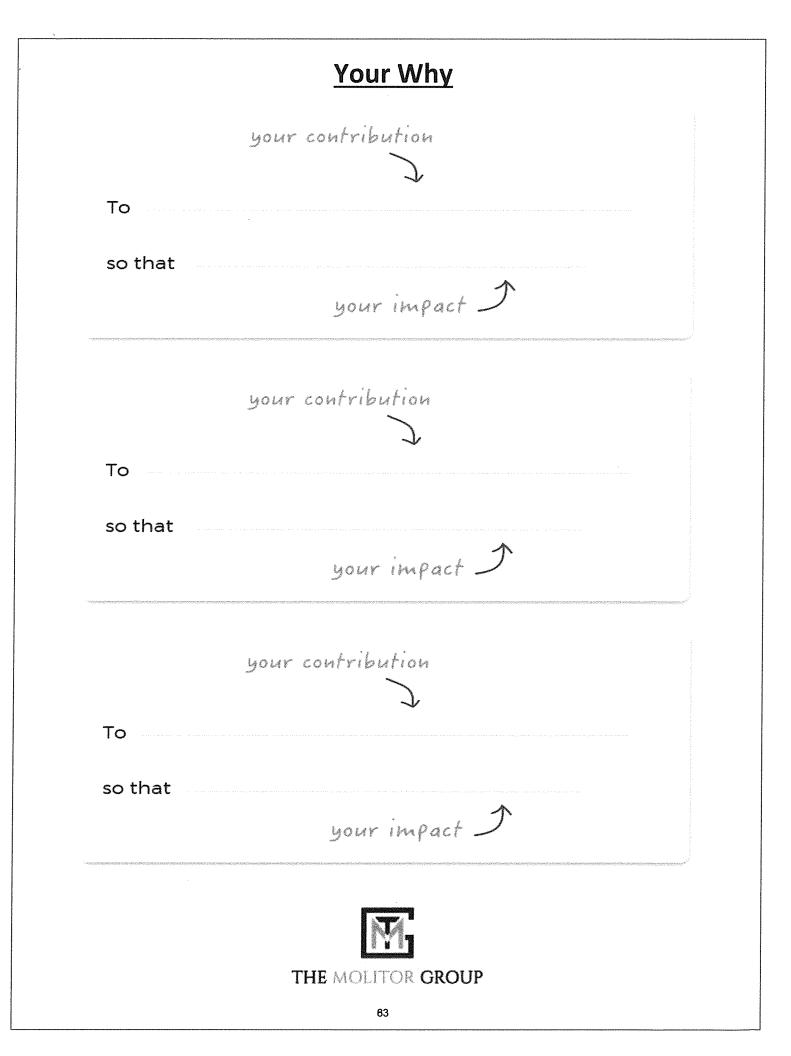
Greatest Strengths

- 1. 2.
- 3.4.

Weaknesses

- 1.
- 2.
- 3.





Core Values

Diversity		
Education	Inspiration	
Efficiency	Integrity	Respect
Excellence	Invention	Responsibility
Expertise	Justice	Safety
Flexibility	Leadership	Success
Generosity	Legislation	Sustainability
Governance	Loyalty	Teamwork
Growth	Pasion	Uniqueness
Humility	Positivity	Creativity
Compassion	Professionalism	Quality
	Education Efficiency Excellence Expertise Flexibility Generosity Governance Growth Humility	EducationInspirationEfficiencyIntegrityExcellenceInventionExpertiseJusticeFlexibilityLeadershipGenerosityLegislationGovernanceLoyaltyGrowthPasionHumilityPositivity

Roles

1.	
2.	
3.	
4.	
5.	

Control

Vision - and Arrad



ę.

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Date:

THE MOLITOR GROUP

PRACTICE PLAN -

Hours	Activity	Rank	Game Changers
5:00 AM			
5:30 AM			
6:00 AM	······································		
6:30 AM			
7:00 AM			
7:30 AM			
8:00 AM			Quick Hitter
8:30 AM			
9:00 AM			
9:30 AM			
10:00 AM			
10:30 AM			
11:00 AM			
11:30 AM			Drill Work
12:00 PM			
12:30 PM			
1:00 PM			
1:30 PM			
2:00 PM			
2:30 PM			
3:00 PM			
3:30 PM			Conditioning
4:00 PM			
4:30 PM			
5:00 PM			
5:30 PM			
6:00 PM			
6:30 PM			
7:00 PM			
7:30 PM			
8:00 PM		-	Notes
8:30 PM			
9:00 PM			
9:30 PM			
10:00 PM			

IAPD/IPRA CONFERENCE

JANUARY 2017

井/1、3 **PROGRAM SESSION NUMBER** odential TITLE OF SESSION n. Maxinuizin Ed PRESENTER(S) mol

1. What knowledge/information was of value to you/Hoffman Estates Park District?

2.

as a lipdu, one meds to cknow their pense of purpose - undustand what one hopes to accomplish & focus on utilizang ones phenotics. The concept of " the poldin eircle" was discussedworking on your "ally" which is in the center of the arche, driving your purpose & sense of Practical applications for HEPD. direction.

<u>Application would be to potentially</u> <u>have this ppeaker out to the park district</u>. <u>Interesting presentation regarding the</u> <u>use of ones ptrength & knowing purpose</u> <u>E core values to quide cleaders he p direction</u> <u>E maringize podential</u> <u>SUBMITTED BY:</u> <u>Artic Basile</u>

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER <u>22</u> TITLE OF SESSION Moving from Management to Transformational Leaguer Sluip PRESENTER(S)

What knowledge/information was of value to you/Hoffman Estates Park District?
 <u>Types of leadership styles include Participative</u>, Authoritarian, Laissez-faire,
 <u>is servant - all are useful in different situations</u>
 <u>leaders directly impair engagement by inspiring committment, prividing</u>
 <u>vision, growth i divelopment opportunities, and prividing recognition</u>

2. Practical applications for HEPD.

 Use different types of Leadership in different situations to gain idea employee engagement
 When implementing a new idea, tie it to existing vision, set goals for it, create an action plan i monitor it's progress to the end
 Celebrate successes along the way!

SUBMITTED BY: Colleen Palmer

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER ØXØ TITLE OF SESSION PRESENTER(S) 634147 What knowledge/information was of value to you/Hoffman Estates Park District? 1. TO ata & Uses op Content l 10 OWS: Mo - time & 2. Practical applications for HEPD. Sources We can use: V1 0 A MINO.

mesto SUBMITTED BY:

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER 24 TITLE OF SESSION Next Live Data PRESENTER(S) Bobbi Nance & Ed Krafük

1. What knowledge/information was of value to you/Hoffman Estates Park District?

· Learned more about the numerous types of data that can be

collected and how to use it

d analysis · Various weeks for data collection - Google Trends, EtA EJSCREEN

2. Practical applications for HEPD.

SK more questions with reference to data

New program ideas - examine past records/data, Mange way of

then disign program arrind that

· Share cross - departmental data to improve offerings across the board

Collent SUBMITTED BY:

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER #24TITLE OF SESSION Next Quater Level Data PRESENTER(S) Ed Krafik, SOOFA, Bobbie Nance, Oak Rule Ruk Debuck

- 1. What knowledge/information was of value to you/Hoffman Estates Park District? How data can help in decision making press
 - Different sources where date can be collected Different sources where date can be collected Dish board program registrutions (RecTrac) track against market efforts - evaluated degree of success or Faiture & particular strategy.

2. Practical applications for HEPD. Utilize existing Rec True duta to develop target market strategies Google friends - monitor to see what are likest trands that apply to parks + recreation Collect with data - patterns of sozial medici-use - where / what Dear Bostrom SUBMITTED BY:

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Dean Bostrom

From:	Dean Bostrom
Sent:	Monday, January 23, 2017 9:09 AM
То:	Dean Bostrom
Subject:	Next level data #24 Ed Krafcik SOOFA, Bobbie Nance, Oak Park

NetFlix...

Need to ask right questions...we already when, which types of programs, who how far willing to travel, \$ willing to spend, how they register? how they find out ...target marketing...Examine what are your most popular types of programs, when to offer, Being proactive vs reactive...base decisions on data you already have.. Recreation registration data..

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We all have problems data can help solve....

Data we can use.... NOAA Weather history... Google trends...regions...what is most popular i.e. Fitness programs...based on search data Customer comments...yelp...search what words they use to brand a facility, what is great about it.... Us Census Bureau EPA EJS screen...environmental, social factors within community where low income use it

GIS..demograhic ESRI ARCGIS online..add layers

\$ 500 ESRI Community or Business Analyst...pick qualifications ...where do the...

Own data who are we serving in community age, if kids not involved in pd by age 11 probably will not ...parents need to markets separately

Dash board program registrations & marketing efforts...track marketing efforts

Future data...Big Belly Trash Compactors..beacon to collect data Place meter..camera feed measure existing park usage patterns

Public WIFI..collect data...Ruckus wireless service Identify patterns of network use and information about users what social networks are people using

SOOFA ...solar powered smart urban furniture,

Capture information from cell phones..through internet being turned on counting # of people..time stamps ip address..traffic patterns

Dean Bostrom, CPRE

Executive Director / Board Secretary t 847-310-3604 | f 847-885-7523 | e <u>dbostrom@heparks.org</u>

24 Next Level Data

Presenter: Bobbie Nance / Ed Krafcik

What knowledge/ information was of value to HEPD? Practical applications for HEPD.

As the pace of change continues to accelerate, the use of data in the decision making process is becoming more important. Changing trends verses being at the cutting edge of trends is what will truly distinguish a top notch organization. Understanding your customer and how and why they are thinking in a certain way is key to data collection.

50

Data points: where is your customer? How often they do something similar?

- I.e. Shows people watch/ tell a lot about how one's thinking, and what is of interest to them.
- Need to link different data point to get a more clear or precise picture. How you use data?

Responding to reports "life ring"

Using data analytics "Life preserver"

Some recommended simple sources of data:

NOAA, Google Trends, ARCH GIS, US census, EPA, ESRI community Analyst good source if you are using GIS \$500/yr

Soffa Tracking device that has been built into a bench to collect a set of point for a particular location. The source is WI Fi use in that particular vicinity. The software has been written to predict base on the sampling, how many potential users have visited a location without actually counting each user.

If you understand your customer you can then market yourself as relevant. Gary Buczkowski IPRA 2015 1-23-1-25-2015

51

IAPD/IPRA CONFERENCE

JANUARY 2017

 $\int C$ PROGRAM SESSION NUMBER TITLE OF SESSION UNA UNRIA 010 AVT PRESENTER(S) 1. What knowledge/information was of value to you/Hoffman Estates Park 2. Practical applications for HEPD. Monto conduct ince SUBMITTED BY: PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

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JANUARY 2017

PROGRAM SESSION NUMBER 109 TITLE OF SESSION USING SUNVER Research to Improve Your Operation PRESENTER(S) JOHN LUWAN & Karol Komar

- 1. What knowledge/information was of value to you/Hoffman Estates Park District? <u>Indipindent Consultants are the experts on survey research & camp</u> <u>more validity when sharing results with community</u> <u>intera are various things to cansider when hims a consultant & doing</u> <u>the survey, mending cost, process, questions asked, result categones, etc.</u> <u>Ask more questions about regative results or results you didn't expect</u>
- 2. Practical applications for HEPD.

· When doing a survey, him independent consultant-results snouln't come from your accord

· Which Create a results matrix-from there, identify negative results & do more reserven, ask questions of specific group, to assess

their needs

SUBMITTED BY: MUM Palmer

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IAPD/IPRA CONFERENCE

JANUARY 2017

na **PROGRAM SESSION NUMBER** JUNIPA **TITLE OF SESSION** nespan TO im (avol Kona PRESENTER(S) INNA 101 DEN What knowledge/information was of value to you/Hoffman Estates Park District? 1. running $Q \sqrt{1}$ Templinina imit 2. Practical applications for HEPD. -**SUBMITTED BY:**

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MARKETING/ COMMUNICATIONS

54

IAPD/IPRA CONFERENCE

JANUARY 2017

 PROGRAM SESSION NUMBER
 #905 1/21/2017 10:15am to 11:30am

 TITLE OF SESSION
 Customer Service Boot Camp: Back to the Basics

 PRESENTER(S)
 Annie & Iris, Minneapolis Park & Rec

- 1. What knowledge/information was of value to you/Hoffman Estates Park District? Internal Staff are also customers. Communicating with your colleagues is vital to ensure that our customer service level provided to our patrons stays high. i.e. a patron asks information about a program. Last minute changes need to be communicated to pertinent staff so the correct data is given to the patron. Understanding our demographic users, the different cultures and nationalities that we serve. High energy level, good attitude, friendly demeanor, "Please" & "Thank you" are the two most important words in Customer service.
- 2. Practical applications for HEPD.

We have a similar initiative already with our CHEER program. Annie & Iris said they developed

a system in which they created a Powerpoint presentation and recorded their voices to go over

the slides presented. They were able to created handouts and dvds with these included and handed

them out to new employees as they were hired. Part of the new hire packet is their training for

excellent Customer Service.

SUBMITTED BY: ______ John Agudelo

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER	905
TITLE OF SESSION	Surray Augt Comp
PRESENTER(S) <u>Anne Ul(ov</u>	E IRIS Pohlburg Piturow

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Fish UDGO-FOLDS ON FUNG Place I make shere may I Have a positive antice THENC " please i thank you Phone procong DURCO ·var

2. Practical applications for HEPD.

* STORE NEinglima Musthly? * ho bings - vie @ mutings - uny to for to low eser Exhance Facility Approximate.

SUBMITTED BY: (

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56

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER	133
TITLE OF SESSION	Specier of the Human Variaty
PRESENTER(S) Jamie J	chansen, Malie Meyers, Wendy kummerer

1. What knowledge/information was of value to you/Hoffman Estates Park District?

The presented gove on interesting approach to viewing our
vorious pork users by breaking them down into 3 basic
confegeries. But what user more relevant was how to
approach and engage these users through verticus programs,
marketing channels and directives.

2. Practical applications for HEPD.

* * 4.2 * 22

A concept uses presented to involve the community
more in natural once management and by daing
So educiting them on the importance of notice plant
Species and habitat. Instead of ansuing with our neighborr
over encroachments maybe use should invlove them more
in habitat management and restorations.

SUBMITTED BY: Store Bessette

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57

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER ______ TITLE OF SESSION ______ Lesome writing ad Interview Tips _____ PRESENTER(S) ______ Oligney - Estill

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Remember you're interviewing everyone, everyday, every interaction. Make sure people follow directions "list 3 references" they give 5 ... they aren't following directions. Its important to look for typos, formatting. Leave out objective in pesune.

2. Practical applications for HEPDY HE Parks

When looking for applicants, makesure they are able to follow directions, its an indicator of typeir a Mantion to detail. Who to mail it to, # of references etc. Pay after tim to skills, are they tailor picked to this job or generic?

SUBMITTED BY: Lindsay Grace

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER 91 TITLE OF SESSION Tailoring Yor Public Process : Engage your Community PRESENTER(S) Juff King and Kindsey Peckin pargn

1. What knowledge/information was of value to you/Hoffman Estates Park District? Public Process: Establishrules of engagement, create a work plan, communicate vision. Get statistical evidence for each project, (demographic primary and secondary) what do you already know about the communities needs based on surveys and use of facilities.

2. Practical applications for HEPD. HE Parks Don't nait to talk to community until you have a project, speak to them along the way. Teen Centers - don't call them that if you expect them to come. Disguisse it as a collete bar, provide Good and wife dwing late hours.

SUBMITTED BY: Lindsay Grace

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSIC	ON NUMBER _	906	*****		
TITLE OF SESSION	N_Throw	out the	Brochure	- Modern	Wes Marketing
PRESENTER(S)	John k	lein Br	ent Levy	, John R	- eitz

1. What knowledge/information was of value to you/Hoffman Estates Park District? <u>There are over 3 billion internet users mobile is</u> <u>more popular than desktop. Engagement both online</u> <u>and in person is the gravity that holds your advince arand</u> <u>your brand and gain loyalty. The only constant in web design</u>

2. Practical applications for HEPOR ITE Parks

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60

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JANUARY 2017

PROGRAM SESSION NUMBER 907 TITLE OF SESSION Using Signage and Graphics to Promote TourBrand PRESENTER(S) Left Miller

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Think outside the box. Outdoor, Flour, wall decals / wrayes as opposed to banners. Stary consistent fonts, colors, logo etc. Use space that yeu may have forgother for a logo or "find yeur may" Signage. New optically clear wryl for windows (glass.

2. Practical applications for HEPD, HE Parks

Wall wraps that north on brich, decorate large hallmays in TC, Floor decals for major events at TC or in gyms. " ftosted" glass for light and privacy at PSSUC.

SUBMITTED BY: Lindsay Grace

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PARKS/NATURAL RESOURCES

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER <u>#210, Sof 10:15am-11:30am</u> TITLE OF SESSION <u>Rid process in Plain English</u> PRESENTER(S) <u>Durch Solbug</u>

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Provided the breakdown & details cablo proclas, app \$ 2.5,000 projects ixceeding DCON various par at resources as well. 1ÏX ed.

2. Practical applications for HEPD.

Provided the details and logic midelines, appropriate bid process ocumentation. UN ination

SUBMITTED BY: C

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102

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER 220 TITLE OF SESSION Capital Projects - Approaches for Improving Editionary Educators PRESENTER(S) Show, Hamilton, Robert Ibans, Jin Reuter

1. What knowledge/information was of value to you/Hoffman Estates Park District?

The most valuable internation taken away from this session was the developmental process and application of capital projects within a park district. Speakers discussed steps taken from designing and fundroising to implementation as well as all the obstacles in between.

2. Practical applications for HEPD.

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<u> </u>	e notion	that	really	resurched	with	in me	was the	<u>concept</u>
<u>of</u>	involuing	even	possible	stakehild	er in	Capital	prosects	from
thos	e who	will fi	ind and .	maintala,	4 011	the wa	- 10 + 6	end
user.	1-1 great	l examp	she siven	west allo	und inc	children	to pict	color
460	a new	placero	<u> ~~~</u>					

SUBMITTED BY: Steve Bessette

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217 3D Trees a new view of maximizing tree benefits Presenter: Phil Graf /Steve Lane

What knowledge/ information were of value to HEPD?

 Parks and recreation agencies market themselves as the keepers of open space and the natural environment within ones community. However in most cases that effort falls short of actually having as much of an effect on the green environment as one would think. Many efforts to plant tree send with the planting of the trees themselves. When it comes to nurturing and caring for trees many agencies allow nature to do its own thing. 62

- The potential life cycle of a tree in general should be 100-150 years. Realistically expectation in the urban forest would result in less than 2% every making that expectation. In the Chicago land area the average tree life span has been calculated at less than 17 years. Given the green value of trees in the environment and the fact that trees do not reach their maximum potential until 25-35 years the urban forest has only minimal effect on the environment.
- The speakers were advocating the need for a long term management program to care for trees on an ongoing basis and the monitoring of the urban canopy and how it changes over time. Important to the process was the formation of strategies to help the urban forest along. Use of technology to track progress or the lack of progress over time. Important to the process is the top down approach which looks at tree canopy and not necessarily the number of trees.
- Comparison: 500 2" red maples would not equal the benefits of one mature white oak with a 60 foot diameter canopy.

Practical applications for HEPD.

• The district should not only look at just planting trees but also develop programs and or strategies to see that the planted have an acceptable chance of developing into mature trees with large canopies for the benefit of the environment.

Gary Buczkowski IPRA 2015 1-23-1-25-2015

64

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER	205
TITLE OF SESSION Risk_	Analysis
PRESENTER(S) Tricia Betale	- C

1. What knowledge/information was of value to you/Hoffman Estates Park District?

Some key point were how to utilize 675 to map
and inverting theer to help manage forested oness
that may be suscriptible to serious pests and thee
diseaser.

2. **Practical applications for HEPD.**

A tree	invertory would be	highly voluable to re
district.	especially considering	, we have the 625 mapping
Capabilitt	les and administrator	- to be able to better menese
our time	ber sheds so they	we may minimize the effect
of a mo	Sur disease or pe	2 outbrock.

SUBMITTED BY: Stove Bessette

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212 Up a Creek

Presenter: Ted Grey & Champaign Urbana Park District environmentalist

What knowledge/ information was of value to HEPD?

This program outlined the activities and permitting process required by IDNR and Army Corps of Engineers for an improvement to a headwater creek in central Illinois. The example demonstrated how to deal with agricultural run-off in the form of field nutrients. The Agencies involved made a point to get public input and support for the project. Latest engineering methods for mitigating erosion were shown as examples and yet keep a natural appearance with an environmentally sensitive approach.

Permitting for the project was the timeliest part of the project. 5 mnths+ Due to good weather and working conditions, the 4000 foot project was built in less than three weeks time and has now established itself to filter out the nutrient infiltration and maintain bank soil stability. Area residents enjoy the creek as part of their recreational experience where before it was an eyesore of overgrown invasive plants. The greatest benefit of the project was improved ware quality downstream.

Practical applications for HEPD.

The district should look to do similar projects within the creeks and drainage ditches of the district. If accomplished correctly the water quality of our ponds might be improved as a result.

Gary Buczkowski IPRA 2017 1-19-1-21-2017

RECREATION

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IAPD/IPRA CONFERENCE

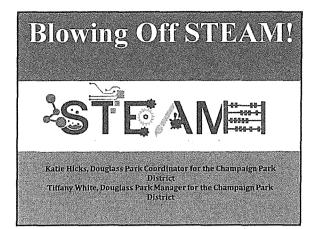
JANUARY 2017

PROGRAM SESSION NUMBER $\frac{440.3}{1000000000000000000000000000000000000$
TITLE OF SESSION Blowing off STEAM
PRESENTER(S) Katic Hicks + Tiffany while
1. What knowledge/information was of value to you/Hoffman Estates Park District?
Science, Techology, Engineering, Art + Mathonatics.
Ant is a key companience
Bring in experts from Local college's at lover cast. wan Onthe
- Hands on training no preasur, proble soluting stall
practic Communication, real-workil appliations
2. Practical applications for HEPD.
A break from traditional part programs,
SUBMITTED BY: Collin
SUDWITTED DT

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1/19/2017



Who we are and what we do

Katie Hicks

Douglass Park Program Coordinator Katherine.hicks@champaignparks.com 217.819.3973

Timany white

Douglass Park Manager Tiffany white@champaignparks.com 217,819.3971

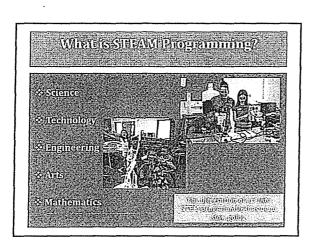
Goals of Presentation

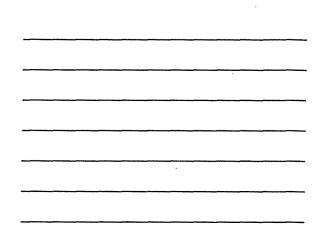
* Define STEAM

Onderstand the current familiarity with STEAM and the utilization of STEAM programming in parks and recreation.

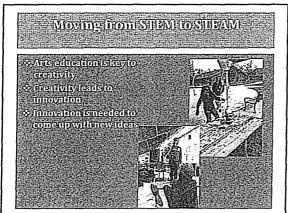
* Hands-on examples

1/19/2017



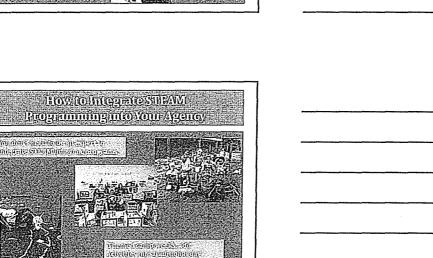


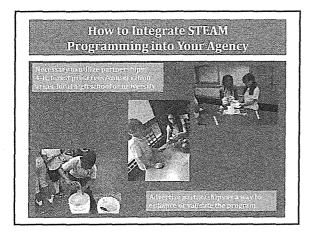
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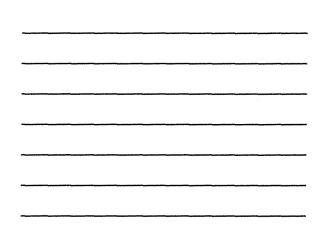


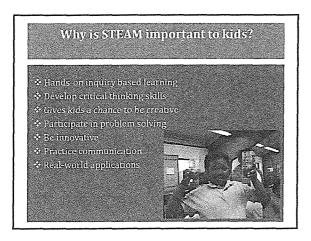
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> લ્લામાં કે આ પ્રતિવર્ણ ઉદ્ય મંત્રી છે. ના આ બાળતા ક









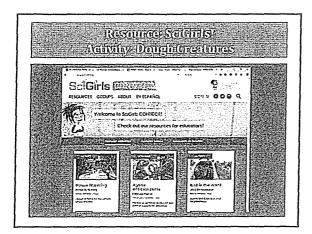
Why incorporate STEAM into programming at your agency?

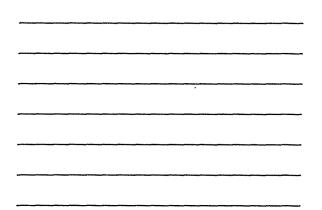
o pressure of grades

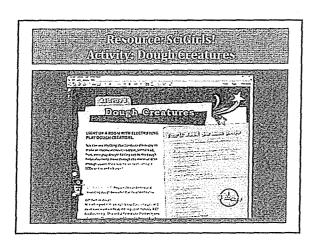
- Steps away from the traditional park program
- A chance to reach kids who may not have oppo
- be exposed to STEAM
- * Develop pantiersni

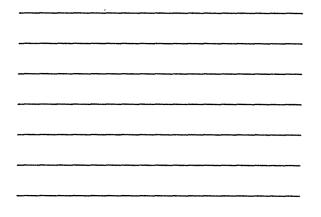
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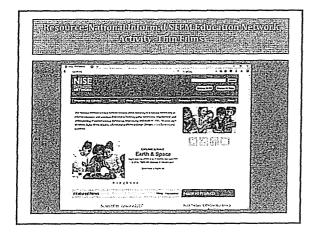
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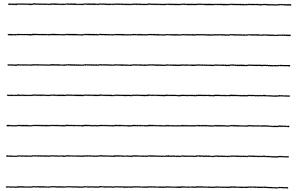


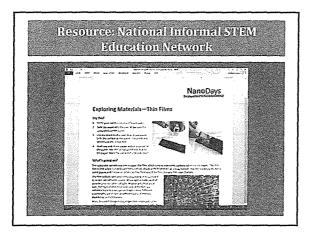




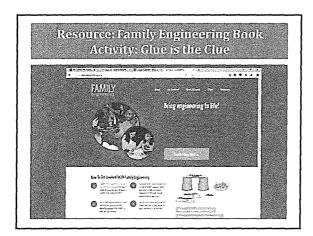


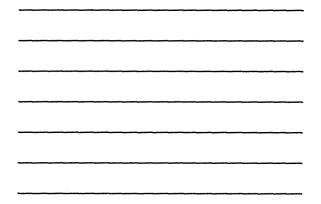


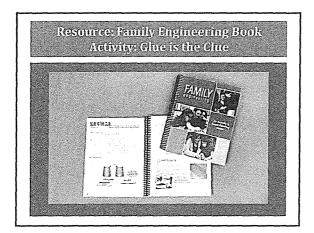


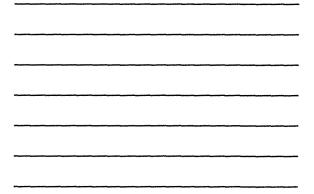


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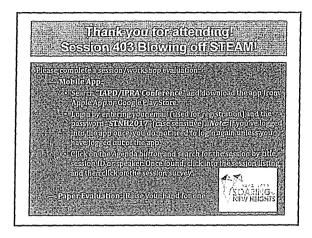


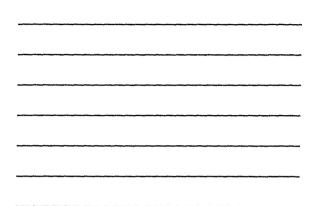






1/19/2017





Activity 3

Dough Creatures

LIGHT UP A ROOM WITH ELECTRIFYING PLAY DOUGH CREATIONS.

You can use anything that conducts electricity to make an electrical circuit—copper, pencil lead, fruit, even play dough! Adding salt to the dough helps electricity move through the material. With enough power, the electrical current can light LEDs and sound a buzzer!

SMART START: Prepare the conductive and insulating dough beforehand, as described below.

Conductive dough

J

Mix all ingredients except ½ cup flour in a pot and cook over medium heat, stirring continuously. Add food coloring. (This will differentiate the two types of dough.) The mixture will begin to boil and get chunky. Keep stirring until a ball forms in the center of the pot, then remove the saucepan from the heat. CAUTION: The dough will be very hot! Allow it to cool before handling. Once cooled, mix flour into the dough until it is firm, but moldable.

Insulating dough

Mix the oil and solid ingredients (setting aside ¹/₂ cup flour) in a bowl. Mix in 1 tbsp. deionized water and stir. Continue to add deionized water 1 tbsp. at a time until the mixture becomes moist and doughlike. Remove it from the bowl and slowly knead in flour until the desired consistency is reached.

Store the dough in an airtight container until needed. It will keep for 3 weeks.

You'll Need (per small group):

- conductive and insulating dough (See Smart Start
- for directions)
- 4 AA batteries with battery holder or one 9 V with snap connector (RadioShack or sparkfun.com)
- 4-8 LEDs, 1.9–2.4 V / 20 mA–40 mA (RadioShack or
 - evilmadacience.com)
- paper and penall
- safety glasses (for each girl)
- optional: assorted craft supplies (straws, sticks, etc.)

For dough preparations

- mixing bowl
- wooden mixing spoon
- saucepan
- hot plate or stove
- 2 airtight containers
- measuring cups/spoons

For conductive dough (makes enough for 3-4 girls);

- ♦ 11% cups flour
- o il qup water
- ♦ We cup salt
- 3 (bsp. cream of landar)
- 1 (bsp. vegetable oil)
- food coloring

For insulating dough (makes enough for 3-4 girls):

- ാ 1% യാട് ദിഡ്
- 🔶 🌾 🖓 🖓 🔿
- 3 (bsp. vegetable oil)
- % cup deionized or distilled water
- optional: 1 tsp. granulated alum (preservative)





¹⁻⁷ See **SciGirls Seven** strategies on page 3.

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Dough Creatures continued

Here's how:

1. Introduce insulators and conductors. Ask girls what a conductor is. (A material that allows energy, such as heat, electricity, light or sound, to pass through easily.) What materials make good electrical conductors? (salt water, metals such as copper, gold, aluminum) What is an insulator? (A material that does not allow energy to pass through easily.) What materials make good electrical insulators? (glass, rubber, plastic, cotton) Why might electric circuits include insulating materials? (Insulation protects us from wires that might give us a shock and helps direct the flow of electricity.)

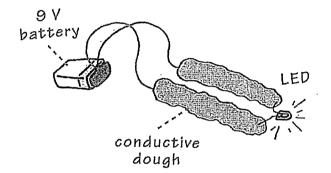
Never connect the LED directly to the battery! It could shatter the LED. Always use dough to add resistance



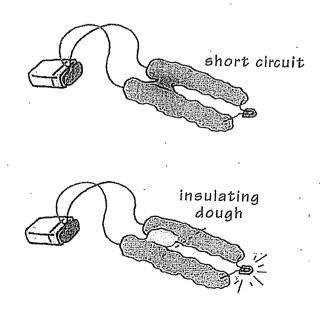
2. Build a simple circuit. Break into small groups ¹ and pass out some conductive dough, batteries, battery holders, and LEDs. Have girls brainstorm and sketch a simple circuit that uses these materials. (A circuit is a closed loop, allowing electricity to flow in a circle.) Insert the two terminals from a battery holder or connector into two pieces of conductive dough. Insert an LED into both pieces of dough, so the positive lead (longer leg) is attached to the positive terminal of the battery and the negative lead (shorter leg) is attached to the negative terminal of the battery. (See above, right.) Have girls discuss why the LED lights up.⁶ (For current to flow, there must be a complete path from one pole of the battery, through the wire, to the light, and back to the other

pole of the battery.)

POINTER: If the girls have never worked with LEDs before, see the Smart Start on page 9.



3. Experiment. What happens if two pieces of conductive dough touch? Have girls test this. (The bulb will not light because you created a short circuit.) What happens if insulating dough is placed between the two pieces of conductive dough? (See below.)



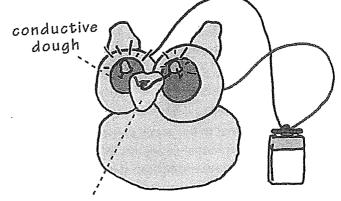


Dough Creatures continued

- **4. Brainstorm.** Introduce the **SciGirls Challenge:** Use conductive and insulating dough to make battery-powered creatures that light up. Ask each group to brainstorm possible creature designs. They should consider using sticks, straws, or other materials as supporting structures.
- 5. Sketch and build. Have groups draw sketches and then agree on one design to build.³
- 6. Test. If girls are having problems getting the creature to perform a complicated task, encourage them to start small.⁵ Suggest they first try to achieve a simpler function, such as getting one eye to light up, and then, once they have accomplished this, move on to a more complicated task, such as getting two eyes to light. (See right for examples.)

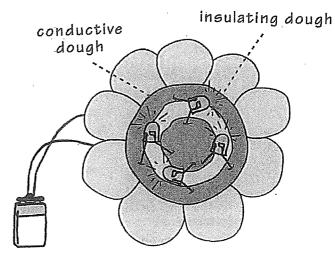
POINTER: Remind girls that dough does not conduct as well as metal. They may find it helpful to use small chunks of dough (to reduce resistance) or check that all LEDs require the same voltage.

7. Share. When everyone is done, have groups demonstrate their creations and discuss. Talk about possible real world uses for the creatures. ² If they could design an enhanced creature, what would they have it do? For additional ideas, visit courseweb.stthomas.edu/apthomas/SquishyCircuits.



insulating dough

Special thanks to AnnMarie Thomas, an engineering professor at the University of St. Thomas in Minnesota, for contributing her ideas and expertise. Dr. Thomas is co-director of the Center for Pre-Collegiate Engineering Education. She worked with engineering student Samuel Johnson to develop this activity.







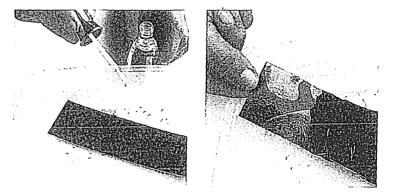
¹⁻⁷ See **SciGirls Seven** strategies on page 3. 120



Exploring Materials—Thin Films

Try this!

- 1. Write your name on a strip of black paper.
- 2. Slide the paper into the pan. Make sure it's completely under water.
- 3. Use the brush to drip one drop of nail polish onto the surface of the water. The polish will spread out into a thin film.
- 4. Hold one end of the paper and lift it up out of the water. The film of nail polish will stick to the paper. Does the nail polish still look clear?

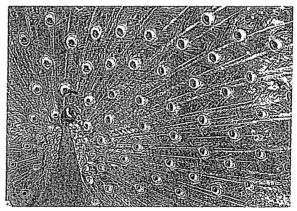


What's going on?

The nail polish spreads out into a super-thin film, which creates iridescent, rainbow colors on the paper. The thin film is only a few hundred nanometers thick, about as thick (or thin!) as a soap bubble. The film is slightly thicker in some places and thinner in others. As the thickness of the film changes, the color changes.

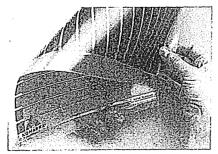
The film reflects light differently depending on how thick it is, so you see different colors. White light is made up of all wavelengths, or colors, of light. Wavelengths that are in sync, hitting both the front and back of the film, are reflected back to your eyes as bright colors. Different wavelengths are in sync at different parts of the film, depending on its thickness.

Many beautiful things in nature get their iridescent colors this way—through the constructive interference of light. Bird feathers, butterfly wings, shells, and beetle shells all have nano-sized, semi-transparent layers that create an iridescent effect when they reflect light.



Peacock feathers are iridescent

How is this nano?



Thin film solar panel

The way a material behaves on the macroscale is affected by its structure on the nanoscale. Thin films can reflect light in special ways, because they're only a few hundred nanometers thick—in the same size range as the wavelength of visible light.

Nanotechnology takes advantage of special properties at the nanoscale to create new materials and devices. Researchers are creating thin film batteries, solar cells, electronic displays, and coatings for different surfaces.



Thin Film Background Information

What are thin films?

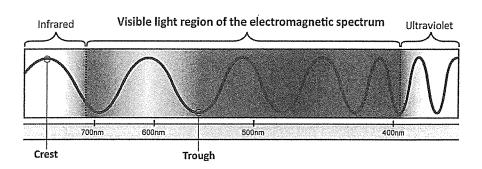
A thin film is a layer of material ranging from less than a nanometer (one billionth of a meter) to several micrometers thick. Everyday examples of thin films include soap bubbles, oil slicks on water, and anti-reflection coating on eyeglasses.

Why do some thin films have beautiful colors?

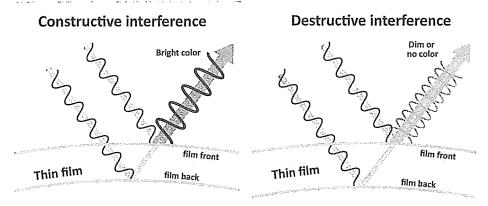
Light travels in waves. Just like water waves, light waves have crests (high points) and troughs (low points). The distance between crests is a *wavelength*. Different colors of light have different wavelengths.

The wavelength of visible light ranges from about 400-700 nanometers. The nanostructures of iridescent feathers, shells, and wings are in this same size range. So are thin films.

Light can interact in special ways with very tiny structures, like those found in nature and in nanotechnology.



White light is made up of all wavelengths, or colors, of light. When white light hits a thin film, some of the light is reflected from the front surface of the film, and some travels through it and is reflected from the back surface.



If the waves reflected from the front and back have crests that overlap, they reinforce each other and the reflected color is bright. This is called *constructive interference*.

If the waves reflected from the front and back have crests that overlap with troughs, the waves cancel each other out and the reflected color is dim. This is called *destructive interference*.

The thickness of the film determines which colors will be bright and which will be cancelled out. In a very thin film (less than 400 nanometers thick) all the colors cancel out, and the film appears black.

How are thin films used?

Scientists are developing thin films to use as computer memory and in solar cells. Flexible thin film batteries can be made by printing onto plastic, thin metal foil or paper. Thin films are expected to have cheaper manufacturing and materials costs than conventional materials.



Thin film solar panels

Learning objectives

- 1. The way a material behaves on the macroscale is affected by its structure on the nanoscale.
- 2. The thin film reflects light differently depending on how thick it is, so you see different colors.

Materials

- Shallow pan
- Strips of black paper
- Clear nail polish
- Permanent markers in metallic color
- Peacock feather (optional)
- Thin film solar cell sample (optional)

Bristol paper works best for this activity. You can use regular construction paper, but a lot of color will bleed from the paper into the water.

The nail polish should be completely clear (no shimmer or glitter), and regular formula (not fast-drying).

Notes to the presenter

SAFETY: Do this activity in a well-ventilated area.

Before you begin:

- Fill the pans halfway with water.
- Set up an area to let the strips of paper dry.

Black paper is used for this activity because it absorbs all visible light. The colors that appear are created by the interaction of light with the thin film.

Writing their name with the permanent marker helps visitors find their thin film later. The marker doesn't make the colors appear on the black paper—that's the thin film created by the nail polish.

Related educational resources

The NISE Network website (<u>www.nisenet.org</u>) contains additional resources to introduce visitors to nanomaterials:

- Public programs include Aerogel, Biomimicry: Synthetic Gecko Tape Through Nanomolding, Nanoparticle Stained Glass, Nanosilver: Breakthrough or Biohazard? and World of Carbon Nanotubes.
- NanoDays activities include *Exploring Materials—Ferrofluid, Exploring Materials—Liquid Crystals,* and *Exploring Structures—Buckyballs.*
- Exhibits include *Bump and Roll, Changing Colors,* and *Unexpected Properties.*

Credits and rights

This activity was adapted from "Create Some Iridescent Art," in the *DragonflyTV Nano Educator's Guide*, published by Twin Cities Public Television, 2009. The original activity is available at: www-tc.pbskids.org/dragonflyty//web_assets/pdf/dftv_nanoedguide_butterflywings.pdf

Illustration of interfering wavelengths of light by Emily Maletz.

Photo of solar panel array in the public domain, from Wikimedia.



This project was supported by the National Science Foundation under Award No. 0940143. Any opinions, findings, and conclusions or recommendations expressed in this program are those of the author and do not necessarily reflect the views of the Foundation.

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GLUE IS THE CLUE

Engineering Fields

- materials engineering
- chemical engineering

Engineering Concepts & Skills

- role of failure
- controlled experimentation and testing

Supplies

- 4 colored index cards
 (4" x 6"), 2 of one color and
 2 of another color
- 2 plastic cups (12 oz. or larger)
- 30 flat metal washers (1-1¹/2" diameter)
- container to hold washers
- Glue is the Clue activity sign (Appendix A)

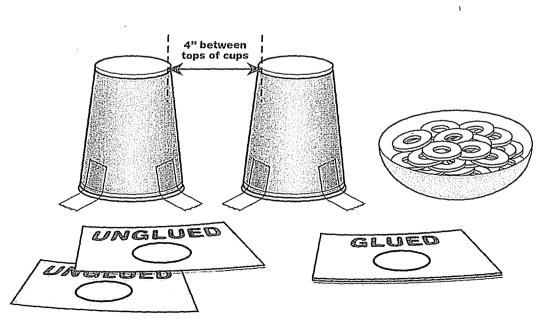
Advance Preparation Supplies

- glue stick
- ruler
- marker
- tape

Can an engineer make something stronger?

Advance Preparation

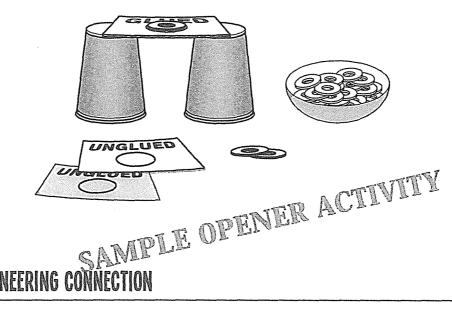
- Glue two index cards, one of each color, together like a sandwich. Allow them to dry thoroughly. Label both sides with the word "glued" across the top (see below).
- Label both sides of the remaining cards, one of each color, with the word "unglued" across the top.
- Draw a 2-inch diameter circle in the center on both sides of each pair of cards. This will indicate where the washers should be stacked to ensure a fair test.
- Set the two cups upside down on the table surface so that there are 4 inches between the tops of the cups. Tape them to the table to prevent them from moving.



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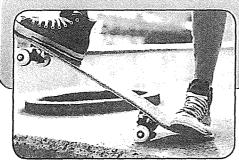
Activity Steps

- 1. Stack the two **unglued** cards together and place them across the top of the two cups like a bridge. How many washers do you think the cards will hold before collapsing?
- 2. Carefully stack the washers in the circle on the top card, counting them as they are added. Keep going until the cards collapse.
- 3. Now, repeat with the **glued** cards. How many washers do you think the **glued** cards will hold?
- 4. Which pair of cards held more washers? Why?

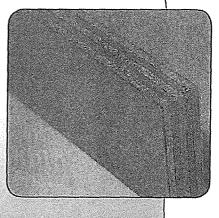


The two **glued** cards stay together, becoming a single, thicker card with greater strength. The two **unglued** cards do not work as well together to hold up weight because they can bend and slide apart.

Gluing layers of material together is called **lamination**. Plywood is an engineered wood product that uses lamination. To make plywood, chemical engineers developed a special glue to hold many thin layers of wood together. This makes plywood stronger than solid wood of the same thickness.



Skateboards are made out of plywood so that they can be both strong and lightweight.



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tal - "Rect tout" - first aide - inhumation. 127 **CONFERENCE EDUCATION SUMMARY FORM IAPD/IPRA CONFERENCE JANUARY 2017 PROGRAM SESSION NUMBER** # 434TITLE OF SESSION Captuly No Fun's Guilde to Safety at Your Klast Flant-PRESENTER(S) _____ Tim Breckmann What knowledge/information was of value to you/Hoffman Estates Park District? 1. · Have all staff be involved with Safety Maining. These that do the overets have lors of input. - Do a bunds on training not use a onta. ant door events - have staff us a life talkies so staff can be notified before Causing pamic. Have building sectioned off into fones. - designate fones to struct. 2. Practical applications for HEPD. PDRMA - & event helper - contructors can get I day event sosy rance. 'safely event checklist Jeny acres to your la adian · Active Scooter - a viod - be aware of surradings Defind yourself you have that right · have lock down drills - involve police department. SUBMITTED BY:

PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

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IAPD/IPRA CONFERENCE

JANUARY 2017

PRO	GRAM SESSION NUMBER
TITL	E OF SESSION Capton No Funds hude to Safety & your wor Went
	SENTER(S) Tim Bickman Margalo Grave P.D.
1.	What knowledge/information was of value to you/Hoffman Estates Park District?
	- include all STaft in Savery Training That ATTENDS 1115
	- Do house ou Tranner i Not That P 1979.
	- arrown cours - franc all cours or wackere Tolling O cours

2. Practical applications for HEPD.

Acture shouter RUN / Hide / Fishi Avren Active shota uses & Policy for HOP. Review lock down Dr.11's for MEPD.

- Kurtons / Comp of our such event

PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

09

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER	Cajoy the Ride
TITLE OF SESSION Key	Note Speaker
PRESENTER(S) Sere (Silliland

- 1. What knowledge/information was of value to you/Hoffman Estates Park District? Find/discover you passion - if not enrently doing it - develop plan ar stalegy how you Move in that direction. Live/be in the moment
- 2. Practical applications for HEPD. <u>Encourage pavents to two off phone</u> white attending their childrens games, sh ect.

Bor **SUBMITTED BY:**

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER_______ TITLE OF SESSION _______ KLYNOL Splaker - Enjoy He vide PRESENTER(S) _______ HEVE Gillibrd

1. What knowledge/information was of value to you/Hoffman Estates Park District?

se - never allen per to run your viant value to intrations - our impart alue al dent do it, den't

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER Vennet SSIN **TITLE OF SESSION** ß PRESENTER(S) silli. are

1. What knowledge/information was of value to you/Hoffman Estates Park District? <u>Acte had a Wanderful Sense of human</u> <u>and Valuable advice for the busy professional</u> <u>Stau down and enjoy the ride!</u>

2. Practical applications for HEPD.

Maner thin anc ma 1/20 mi

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IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION	NUMBER $\# 410$	
TITLE OF SESSION	Fire, Shelter, Water - Can you Survive ?	
PRESENTER(S)	Jessica Reyes, Naturalist	

1. What knowledge/information was of value to you/Hoffman Estates Park District?

There are soveral TV shows available on the subject of Survival -Young children are watching and are interasted. Why not have a Survival type Program offered by your PK District ? Prepare kids -(1st - 6th Graders) to be ready for whatever comes next. Let kids do "Dangerous things," matches, fire building; knives, etc... let them build their self-confidence

2. Practical applications for HEPD. Passible Program to affer ar Build. Suggested program to the in with Archary possibly. Kind of an Ende Scout feel. Having rules, but simple rules, Instructor is there for questions, but no answers, children find their awa answers. A very hands - on get divery program, providing a learning experience that Parents are uncasy is not capable of providing. Kids can manage their own risks in a controlled andironment. SUBMITTED BY: Ran EVENS, Commissioner

PLEASE FILL IN THIS FORM (OR ONE OF YOUR OWN) FOR EACH SESSION YOU ATTEND. SUBMIT FORM/DOCUMENTATION TO JANE.

AFTER ALL FORMS ARE SUBMITTED, YOU MAY VIEW EVERYONE'S DOCUMENTATION BY LOGGING ONTO GOOGLE DOCS. ENTER USER NAME: <u>BESTAHOFFMAN@GMAIL.COM</u> – PASSWORD: HEPARKS2012 ~ THEY ARE ALSO ON THE DISTRICT'S SHARED DRIVE.

72

IAPD/IPRA CONFERENCE

JANUARY 2017

PROGRAM SESSION NUMBER <u>426</u> TITLE OF SESSION The Plight of the Middle Manager : The Art of Managing Up PRESENTER(S) Jai Cole, Chris Matthews

 What knowledge/information was of value to you/Hoffman Estates Park District?
 * Employees MO WWN for engaged managers are 59 %. More likely to be engaged
 * Type of relationship an employee has of boss is #1 factor influencing employee engagement
 • You can't change your boss, you can only change yourself.

2. Practical applications for HEPD. <u>• be an engaged may to get most of employees</u> <u>• Know what your boss is looking for / likes, and be prepared</u> <u>for that when approaching them with a question, problem, etc</u>

Calley Palmer SUBMITTED BY:

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Dean Bostrom

From:	Dean Bostrom
Sent:	Monday, January 23, 2017 11:26 AM
То:	Dean Bostrom
Subject:	The power of Pause #419

Everybody thinks that everyone should respond right away, Evernote photo... to do list Asana...task assigner with response Learn to say no to the ergent

Mindless internet.."the most urgent" The average person checks phone 150 times a day 1 minute 25 seconds interuption in work 25 minutes to refocus

Work as team Close door one hour no interuptions

Finding the Flow..Chickemaheah

Makers schedule...bookend meetings...free up middle of the day for projects

Move from river to intermittent stream...rivers constantly flow and flood

Checky..app Freckle....app hours and time spend on different task

If you do not fill your calendar with your priorties others will...

How do we find balance? Life - work balance! vs work - life balance...pause tools

- 1. Be realistics...tasks related to 5 tasks in a day
- 2. Stay focused hone still....25 minutes uninterrupted..5 minutes break ...walkgo back at it...

Things that are great in your life....what really matters...checking emails at night...on vacation..wreaks your night...vacation...

Paired comparsion analysis..

Every thing in life is a "could do"....things you really want to do (personal and professional) compare list what is greater priority in life... Which has a deadline to complete Which highest value Which easily accomplished Highest Return on investment

Nearly Miraculoious Daily Habits

/ Idea catcher

Repetive tasks..walking..let your mind think

What you really want to do can't get to...dedicate 15 minutes a day every..89 hours. In . ie. write a book a year

Book...The Hamster Revolution...emails..tools cut down emails by 20%.. Pick up the phone if going back and forth IS what I am going to say improve the situation...Tony Dugey 3 days of no emails....start with one day If project less than 10 minutes ...get it done right away

Say no to the urgent...

Dean Bostrom, CPRE

Executive Director / Board Secretary t 847-310-3604 | f 847-885-7523 | e <u>dbostrom@heparks.org</u>

HANDOUTS

- 1. TRANSGENDER
- 2. LEGAL/LEGISLATIVE PART I
- 3. LEGAL/LEGISLATIVE PART II
- 4. **REDUCING TORT LIABILITY EXPOSURE**
- 5. EMPLOYEE FRINGE BENEFITS COMMISSIONER ACCESS TO PROGRAMS, FACILITIES AND ACTIVITIES
- 6. HOT TOPICS IN EMPLOYMENT
- 7. DIRECTOR & COMMISSIONERS RELATIONSHIPS
- 8. IAPD LEGISLATIVE YEAR IN REVIEW
- 9. ILLINOIS ENERGY NOW REBATES & INCENTIVES